

April 2026

LEXUS HOMECHARGE OFFER

TERMS AND CONDITIONS

1. The Promoter

- 1.1 The promoter is Toyota (G.B) PLC, registered under company number 00916634 at Great Burgh, Burgh Heath, Epsom, KT18 5UX (the “**Promoter**”, “**we**”, “**us**” or “**our**”).
- 1.2 Lexus is a trading name of Toyota (G.B) PLC.

2. The Offer

- 2.1 The Promoter is offering eligible customers who order an Eligible Vehicle between 1st April 2026 – 30th September 2026 inclusive, the opportunity to purchase a Lexus HomeCharge residential charge point with Standard Installation for £395.00 (including VAT) (the “Offer”), subject to these terms and conditions (the ‘Terms’). For the avoidance of doubt, the price stated is inclusive of VAT and is subject to eligibility for Standard Installation, as assessed by the installer.
- 2.2 The Promoter has appointed British Gas Services Limited (registered number 03141243) trading as Centrica in Northern Ireland and British Gas in Great Britain (“British Gas”) as its sole supplier and installer of the Lexus HomeCharge residential charge point for the purposes of this Offer.
- 2.3 The Offer will run between 1st April 2026 – 30th September 2026 inclusive (“the Promotion Period”), subject to availability.
- 2.4 The ordering of the HomeCharge must be placed within the Promotion Period; installation may occur after the Promotion Period, subject to installer availability.
- 2.5 During the course of the Promotion Period, the Promoter shall conduct a commercial review of the feasibility of a potentially similar offer to run after the Promotion Period. Any future offer and associated dates will be communicated in the same way as this Offer.
- 2.6 By participating in this Offer, you are agreeing to be bound by these Terms.

3. Definitions

- 3.1 “**Authorised Lexus Retailer**” means any retailer located in the United Kingdom who has been authorised by Lexus to supply the Lexus HomeCharge;
- 3.2 “**Eligible Vehicle**” means any new Lexus Plug-in Hybrid (PHEV) or Battery Electric Vehicle (BEV).
- 3.3 “**HomeCharge**” means a 7kw single phase Lexus HomeCharge residential charge point.
- 3.4 “**Participants**” means customers partaking in this Offer.
- 3.5 “**Standard Installation**” has the meaning given in the British Gas terms and conditions for installation (available at: <https://www.hivehome.com/terms>), which set out the types of works that are included and excluded;
- 3.6 “**United Kingdom**” means England, Scotland, Wales and Northern Ireland; and
- 3.7 “**You**” or “**your**” means the customer purchasing and/or installing the Lexus HomeCharge.

4. How to claim

- 4.1 For the avoidance of doubt, these Terms only cover the Offer. Customers who take up this Offer are purchasing and will fully own the HomeCharge.
- 4.2 The Offer applies only to the supply and Standard Installation of a HomeCharge.

- 4.3 Standard Installation is carried out in accordance with BS7671 18th edition wiring regulations, IET Code of Practice for Electric Vehicle Charging Equipment Installation 2nd.
- 4.4 To order the HomeCharge under this Offer, you must contact the Authorised Lexus Retailer of your choosing.
- 4.5 The Authorised Lexus Retailer will submit a referral to British Gas through completion of the British Gas HomeCharge referral form on the British Gas Dealer referral portal. Following which British Gas will contact you to progress your order and installation under its terms.
- 4.6 Payment will only be taken by British Gas when you proceed to order the HomeCharge. For the avoidance of doubt, The Promoter will not take any payment under this Offer.
- 4.7 When British Gas contact's you, you must confirm:
- (a) That the installation address for the HomeCharge as specified on the British Gas HomeCharge application form is a residential address and that you live at the property. If you are not the owner of the property you must have the consent from the owner or landlord for the HomeCharge to be installed.
 - (b) That there is a garage or other suitable private off-street parking within the premises of the installation address, or a council-approved cross pavement charging solution in place, allowing you to charge the vehicle safely without creating a trip or other health and safety risk to yourself or any other party.
- 4.8 British Gas will contact you directly to arrange a suitable date and time for installation of the HomeCharge.
- 4.9 Installation dates are subject to availability and cannot be guaranteed.
- 4.10 Participation is limited to one HomeCharge for each Eligible Vehicle. You may purchase more than one Eligible Vehicle within the Promotion Period in which case the promotion will apply to each Eligible Vehicle individually (for example: purchase of two new Lexus' in accordance with these terms will entitle the participant to two HomeCharges and Standard Installation).

5. Eligibility

- 5.1 Participants must be a UK resident aged 18 years or over.
- 5.2 This offer is available to retail customers only. Fleet, lease and business customers are excluded.
- 5.3 This Offer is available on the assumption that the correct electrical connections and protections are available at the installation address for the HomeCharge, and that no civil works or electrical remedial works are required. Eligibility of Standard Installation will be determined by British Gas.
- 5.4 In participating in this Offer, you confirm that you are eligible to do so and eligible to claim the Offer.
- 5.5 If you are eligible for Standard Installation, but British Gas is unable to carry out the installation at the installation address due to regional restrictions, the Promoter may offer an alternative installer to carry out the Standard Installation at the equivalent cost. You will be informed of the alternative installer's terms and any warranty differences prior to proceeding, and you may decline the alternative without charge.
- 5.6 If you are not eligible for Standard Installation, additional charges may apply. British Gas will notify you of any non-standard works and associated costs in advance, where possible. If you choose to decline the

additional charges, your order under this Offer will be cancelled. Please speak to British Gas for your refund rights in these circumstances.

5.7 In circumstances where the HomeCharge cannot be installed at the installation address, the Promoter may, at its sole discretion, offer you an alternative residential charge point at the equivalent cost. "Equivalent Cost" refers to the retail price of the HomeCharge and Standard Installation under this Offer. Acceptance of an alternative is optional. Any difference in retail price will be borne by the customer.

5.8 Except as otherwise set out in these Terms, the Offer is non-exchangeable, non-negotiable, non-transferrable and no cash alternative is offered. The Offer may not be claimed by a third party on your behalf.

6. Limitation of liability

6.1 Insofar as is permitted by law, the Promoter, its agents or distributors (including Authorised Lexus Retailers and British Gas in this instance) will not in any circumstances be responsible or liable to compensate you or accept any liability for any loss, damage, personal injury or death occurring as a result of participating in the Offer save that nothing in these Terms limits or excludes liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation, or any other liability that cannot lawfully be limited or excluded. Your statutory rights are not affected. For installation and product issues arising after installation please see clauses 6.3 and 6.4 below.

6.2 It is your responsibility to ensure all required third party permissions are sought in relation to the installation of the residential charge point in accordance with this Offer. British Gas may request proof of such consents prior to providing their services.

6.3 Product and installation warranties will be provided by British Gas (or the alternative installer) in accordance with their terms. The Promoter does not provide any warranty in respect of installation works.

6.4 The Promoter will not be liable for any costs resulting from the use of the HomeCharge, including but not limited to the maintenance and repair of the HomeCharge and associated running costs.

6.5 Upon the supply of the HomeCharge and its installation in accordance with this Offer, the Promoter shall be deemed to have fully discharged all of its obligations, pursuant to these Terms, and you are referred to British Gas for all matters arising thereafter.

7. Data protection and publicity

7.1 The Promoter will only process your personal information as set out in the Lexus Privacy Notice ([Lexus Privacy Policy | Lexus UK](#)) and to the extent necessary to administer this Offer. In order to fulfil this Offer, the Promoter will need to share your contact details with British Gas who will then be the data controller in relation to their processing of your personal data.

8. General

8.1 If there is any reason to believe that there has been a breach of these Terms or that you are going to breach these Terms, the Promoter, at its sole discretion, reserves the right to exclude you from participating.

8.2 The Promoter reserves the right to void, suspend, cancel, or amend this Offer where it becomes necessary to do so, with no liability to any participant or third party. No correspondence will be entered into.

8.3 No third party can enforce these Terms.

8.4 In the event of a conflict between these Terms and any other terms or instructions related to this Offer, these terms and conditions take precedence.

8.5 These Terms constitute the entire agreement between the parties with respect to the subject matter. These Terms cancel and supersede any prior understandings and agreements between the parties with respect to their subject matter. For the avoidance of doubt, your contract for installation services will be with British Gas (or any alternative installer agreed with you) and will be governed by the installer's terms, which will apply in addition to these Terms.

8.6 If any provision or part-provision of these Terms is or becomes invalid, illegal or unenforceable, it shall be deemed deleted, but that shall not affect the validity and enforceability of the rest of these Terms.

8.7 These Terms are governed by English law and are subject to the non-exclusive jurisdiction of the English Courts. If you are a customer in Scotland or Northern Ireland, you may bring proceedings in your local courts.