

# LEXUS LINK APP

HOW TO ACTIVATE CONNECTED SERVICES

# LEXUS LINK CONNECT & LEXUS LINK PRO

HOW TO ACTIVATE MULTIMEDIA SYSTEM FOR 2022 LEXUS MODELS

LEXUS LINK

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# ADD VEHICLE IN THE APP



# **1.1.** QUICK REFERENCE: ADD VEHICLE VIA QR CODE





#### STEP1

Users have already created an account and logged into the app.

On this view users have already a car, but users want to add their new car.

Tap on the "Garage" icon on top right corner.



#### STEP 2

#### Tap on "Add a car".







#### STEP 4

Allow Lexus Link app to access the camera.





#### STEP 5

Link Lexus Link App

You must be in the car.

Navigate in the car's multimedia display to find the QR code in Settings.

Connect your account Open Lexus Link App and follow instructions to add your vehicle by scanning the OR code below.

Scan the QR code.



#### STEP 6

You have to tap on the button in your multimedia display in the car to complete the registration of your car.







#### STEP 7

The car is added in the app, tap on "Continue" to start the services activation by connecting the car.

ul 🗟 🗖 NX 450h+ Almost ready to go! Please read and accept our Terms of Use and Privacy Notice to complete the process. Tap on Connect to car  $\equiv$ Driving Analytics Find my car Service and Maintenace

CONNECT TO CAR

Skip

#### STEP 8

Welcome screen to start the service activation by connecting the app and the car.

If you skip, you can activate services by going to "Car section > Connected Services Center > Available > Select the services for activation".

> PLEASE REFER TO SECTION 3 -ACTIVATE CONNECTED SERVICES



# **1.1.** QUICK REFERENCE: ADD VEHICLE VIA DIGIT CODE





#### STEP1

Users have already created an account and logged into the app.

In this view, users already have a car, but want to add their new car.

Tap on the "Garage" icon in the top right corner.



#### STEP 2

#### Tap on "Add a Car".







#### STEP 4

Allow Lexus Link app to access the camera.





#### STEP 5

You must be in the car.

Navigate in the car's multimedia display to find the Digit code.

Tap on "Enter Digit Code".



To add your vehicle and become entitled, please provide your multimedia device's 8 digital authentification code.

abcdefgh

SUBMIT

#### STEP 6

Enter your digit code displayed on multimedia display.



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#### STEP 7

You have to tap on the button in your multimedia display in the car to complete the registration of your car.





#### STEP 8

The car is added in the app, tap on "Continue" to start the services activation by connecting the car.



NX 450h+ Almost ready to go! Please read and accept our Terms of Use and Privacy Notice to complete the process. Tap on Connect to car  $\overline{\overline{z}}$ ( 🗹 Driving Analytics Find my car Service and Maintenace CONNECT TO CAR Skip

#### STEP 9

Welcome screen to start the service activation by connecting the app and the car.

If you skip, you can activate services by going to "Car section > Connected Services Center > Available > Select the services for activation".



PLEASE REFER TO SECTION 3 - ACTIVATE CONNECTED SERVICES



# **1.3.** ADD VEHICLE ERROR: RETURN TO "ADD YOUR VEHICLE" VIEW TO RETRY

We could not add your car The QR code you scanned refers to another brand that cannot be added to your aacount. Please scan the relevant QR code.. TRY AGAII





NX 450h+

4.670 km

4 80%

CurrentLo



LEXUS LINK

# 2. QUICK REFERENCE: ACTIVATE SMART SERVICES





STEP1

Your app is connected to the car.

In car section, tap on "Connected Services Center".



You currently don't have any connected services activated. Check "Available" tab to see what you can get.

#### STEP 2

Go to "Available" tab to see all the available services.





![](_page_18_Figure_3.jpeg)

You will land on the service benefits view.

To view what is included in the package, tap on "Services included into this bundle". Tap on "Back" button to return to benefits view.

![](_page_18_Picture_7.jpeg)

![](_page_18_Picture_8.jpeg)

![](_page_19_Picture_2.jpeg)

#### STEP 5

Tap on "Activate" to enable the Smart Services in your car.

![](_page_19_Picture_5.jpeg)

#### Show more

I have read and accept the Lexus terms of use for services

#### Privacy Notice - Account

Welcome to My Lexus. These Terms of Use apply to the services made available from this website. By using the services on My Lexus and other related websites where these Terms of Use are applicable, you are

Show more

I have read and accept the Lexus terms of use for services

![](_page_19_Picture_12.jpeg)

#### STEP 6

Accept terms and conditions for enabling this service by tapping on "Connect car".

The system will activate the services in your car.

![](_page_19_Picture_17.jpeg)

SMART SERVICES

Activating Smart Services

Please wait few seconds, we are verifying your request...

![](_page_20_Picture_5.jpeg)

STEP 7

The system is activating the services.

You can tap "Continue using the app" to go back to Connected Services Center without losing the activation process.

![](_page_20_Figure_9.jpeg)

#### STEP 8

Your Connected Services are activated, tap on "Continue".

![](_page_20_Picture_12.jpeg)

![](_page_20_Picture_14.jpeg)

![](_page_21_Picture_2.jpeg)

STEP 9

Your Smart Services are activated.

Tap on "Back" button to return to car section.

![](_page_21_Picture_6.jpeg)

# 

# ACTIVATE CONNECTED SERVICES

![](_page_22_Picture_2.jpeg)

V

# 3.1. CONTINUATION FROM ADD VEHICLE (QR CODE/DIGIT CODE)

You have added the car in the app via QR code or Digit code

![](_page_23_Picture_3.jpeg)

![](_page_23_Picture_4.jpeg)

# **3.1.** CONTINUATION FROM ADD VEHICLE

![](_page_24_Picture_2.jpeg)

#### STEP1

You have already created an account and logged in the app.

You have added the car via QR code or Digit code.

If you have added your car via VIN, make sure you have authenticated your car via mileage input.

After above process, you will land on this welcome screen.

9:41

#### Show more

I have read and accept the Lexus terms of use for services

#### **Privacy Notice - Account**

Welcome to My Lexus. These Terms of Use apply to the services made available from this website. By using the services on My Lexus and other related websites where these Terms of Use are applicable, you are

Show more

l have read and accept the Lexus terms of use for services

![](_page_24_Picture_15.jpeg)

#### STEP 2

Accept terms and conditions to activate the services.

![](_page_24_Picture_19.jpeg)

# **3.1.** CONTINUATION FROM ADD VEHICLE

![](_page_25_Picture_2.jpeg)

#### STEP 3

Once you accept terms and conditions the system will activate the Connected Services.

Stay on this view.

![](_page_25_Picture_6.jpeg)

Connected

Your car is connected! Now you can enjoy all

#### STEP 4

Your Connected Services are activated.

![](_page_25_Picture_10.jpeg)

![](_page_26_Figure_2.jpeg)

![](_page_27_Picture_2.jpeg)

#### STEP1

In car section, tap on "Connected Services Center".

![](_page_27_Picture_5.jpeg)

#### STEP 2

Go to available tab to see all the available services.

![](_page_27_Picture_8.jpeg)

(L)LEXUS

![](_page_28_Figure_2.jpeg)

![](_page_28_Figure_3.jpeg)

#### Service benefits

Our wide range of digital features are designed to ensure your safety, privacy and comfort while you are on-the-go. Keep informed on your car location, battery level, driving behaviour and history, warning lights and much more. Share your car location with friends and loved ones in your network. Remotely access your vehicle to adjust a variety of settings and tailor it to your needs. All the essentials needed to optimise your driving experience.

![](_page_28_Picture_6.jpeg)

#### STEP 4

You will land on the service benefits view.

Tap on "Continue" to activate the service.

![](_page_28_Picture_11.jpeg)

![](_page_29_Picture_2.jpeg)

#### STEP 5

Accept terms and conditions to enable this service by tapping on "Connect car".

![](_page_29_Picture_5.jpeg)

#### STEP 6

The system will activate the services.

You can tap "Continue using the App".

![](_page_29_Picture_9.jpeg)

![](_page_29_Picture_10.jpeg)

![](_page_30_Picture_2.jpeg)

#### STEP 7

Your Connected Services are activated, tap on "Continue" to Connected Services Center.

![](_page_30_Picture_5.jpeg)

#### STEP 8

Your Connected Services are activated.

Tap on "Back" button to return to car section.

![](_page_30_Picture_10.jpeg)

![](_page_31_Picture_1.jpeg)

![](_page_32_Picture_2.jpeg)

PLEASE REFER TO SECTION 1.2 - VIA DIGIT CODE

![](_page_32_Picture_4.jpeg)

![](_page_32_Picture_5.jpeg)

![](_page_33_Figure_2.jpeg)

#### STEP1

In car section scroll the top view horizontally to go to view 2.

The icon indicates that your app and car are not linked. You need to login to pair the app with the car.

9:41		🔳 🗢 III.		
NX 450h+	(or)			
Range <b>710 km</b>	Mileage <b>4.670</b>	km		
Car settings				
Login on multimedia device				
	2   2			
Find My Car	13.	.02   08:32		
Last known location				
⊙ Rua da: 1249-0	s Janelas Verdes 17 Lisboa	08:32		
	YOUR CAR	$\ge$		
$A \equiv$	Û F			
	,			

#### STEP 2

Tap on "Login on multimedia device".

![](_page_33_Picture_10.jpeg)

![](_page_34_Picture_2.jpeg)

![](_page_35_Picture_2.jpeg)

# STEP 5

You are logged in. Tap "Continue" to go back to car section.

![](_page_35_Picture_5.jpeg)

![](_page_35_Picture_6.jpeg)

![](_page_36_Picture_1.jpeg)

![](_page_37_Figure_2.jpeg)

![](_page_37_Picture_3.jpeg)

![](_page_38_Figure_2.jpeg)

STEP1

On car section swipe the screen to find Settings entry.

![](_page_38_Picture_5.jpeg)

**STEP 2** Tap on "Car settings".

![](_page_38_Figure_7.jpeg)

CLEXUS

![](_page_39_Picture_2.jpeg)

#### STEP 3

Scroll down to "Remove vehicle".

Tap on "Remove vehicle".

9:41 C Remove Vehicle tor the Connected Services will be automatically reset as having been rejected by you.

Please note that if you have a usage based insurance contract with respect to this connected vehicle or if this connected vehicle is covered by a fleet (services) contract, the connected telemetry data will still continue to be sent from the vehicle to the insurance company or the fleet owner or operator, as the case may be, until the expiry date of that contract.

In order to be able to use the Connected Services with respect to this connected vehicle again later on, you will have to visit an Authorised Retailer for a re-verification that you are this vehicle's lawful owner or user.

Are you sure you want to continue?

![](_page_39_Picture_10.jpeg)

#### STEP 4

Scroll down to "Remove vehicle".

Tap on "Remove vehicle".

![](_page_39_Picture_15.jpeg)

![](_page_40_Figure_2.jpeg)

#### STEP 5

The system asks you to confirm removal of your car and data.

Tap again on "Remove vehicle".

Your car is removed and your subscriptions to services are terminated.

![](_page_40_Picture_7.jpeg)

# 

# REMOVE THE SMART SERVICES FROM CONNECTED SERVICES CENTER

![](_page_41_Picture_2.jpeg)

![](_page_42_Figure_2.jpeg)

![](_page_42_Picture_3.jpeg)

![](_page_42_Picture_4.jpeg)

![](_page_43_Picture_2.jpeg)

#### STEP1

In the "Connected Services Center" under the "Activated" tab you will find the activated services such as "Smart Services". To disable any of them tap on the service.

![](_page_43_Figure_5.jpeg)

#### Benefits

Stay ahead using your voice to control your vehicle and get your destination on time. Drive worry free with internet updated navigation.

Services included in this bundle

Subscription details

Activation date Nov 30th 2021 Nov 30th 2025 Expiration date

![](_page_43_Picture_12.jpeg)

#### STEP 2

To disable it tap on the "Deactivate" button.

![](_page_43_Picture_16.jpeg)

![](_page_44_Picture_2.jpeg)

#### STEP 3

A screen appears asking you to confirm.

Тар "ОК".

The service will no longer be appearing in "Activated" tab but in "Available".

You can always re-activate via the "Available" tab.

![](_page_44_Figure_8.jpeg)

STEP 4

Tap on "Continue using the app".

![](_page_44_Picture_12.jpeg)

![](_page_45_Figure_2.jpeg)

#### STEP 5

The service will no longer be appearing in the "Activated" tab but in "Available".

![](_page_45_Picture_5.jpeg)

#### STEP 6

You can always re-activate via the "Available" tab.

![](_page_45_Picture_9.jpeg)

More about the NX: lexus.eu/NX youtube.com/LexusEurope twitter.com/Lexus\_EU

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