# LEXUS

## LEXUS LINK APP

HOW TO ACTIVATE CONNECTED SERVICES

## LEXUS LINK CONNECT & LEXUS LINK PRO

HOW TO ACTIVATE MULTIMEDIA SYSTEM FOR 2022 LEXUS MODELS
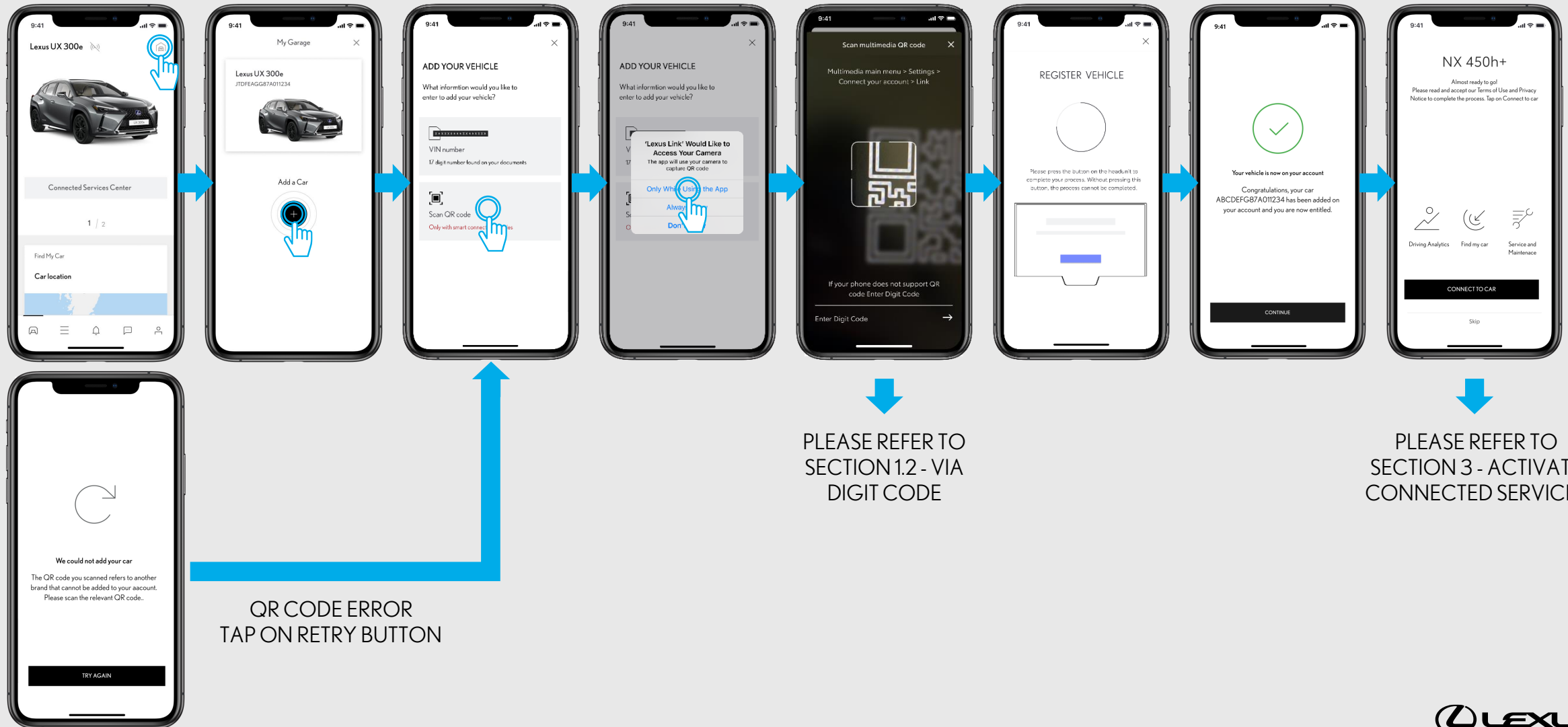
# CONTENTS

Lexus Link Connect or Lexus Link Pro activation is only available from Lexus Link/Portal. Accepting Terms & Conditions along with Privacy Notice is a precondition to use these services.

# 1.

## ADD VEHICLE IN THE APP

LEXUS

# 1.1. QUICK REFERENCE: ADD VEHICLE VIA QR CODE



PLEASE REFER TO
SECTION 1.2 - VIA
DIGIT CODE

PLEASE REFER TO
SECTION 3 - ACTIVATE
CONNECTED SERVICES

QR CODE ERROR
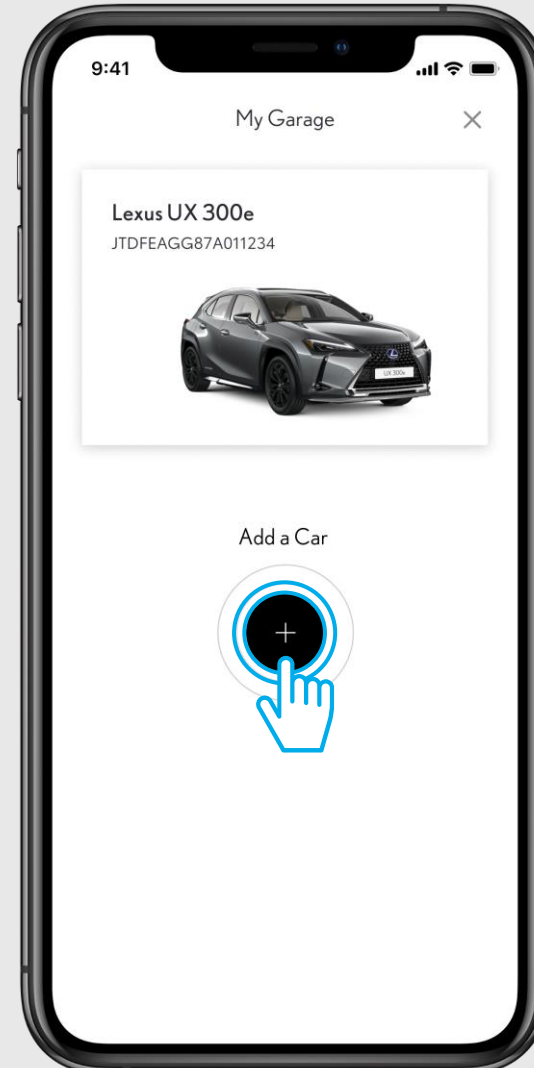TAP ON RETRY BUTTON

# 1.1. ADD VEHICLE VIA QR CODE
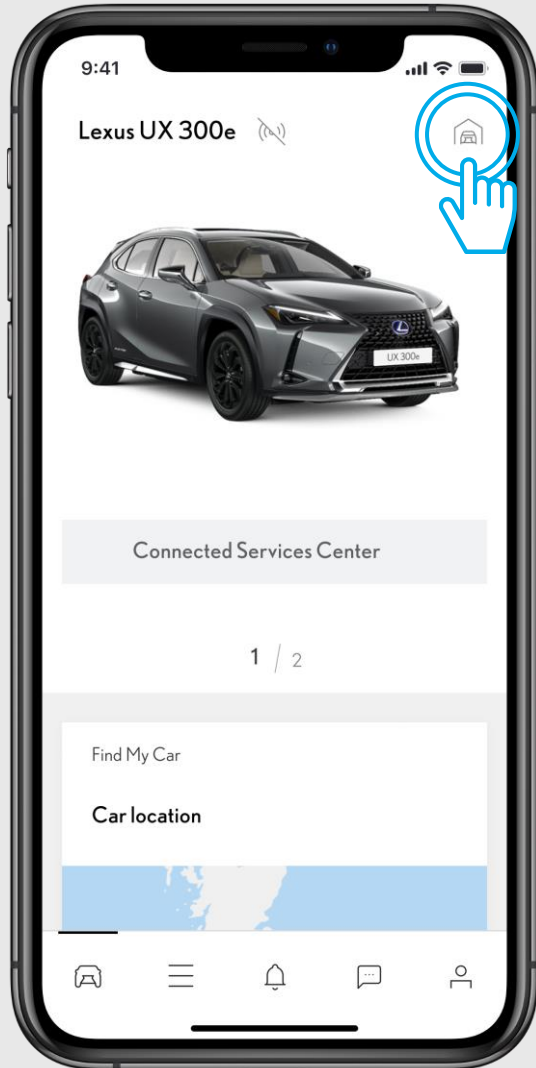


## STEP 1

Users have already created an account and logged into the app.

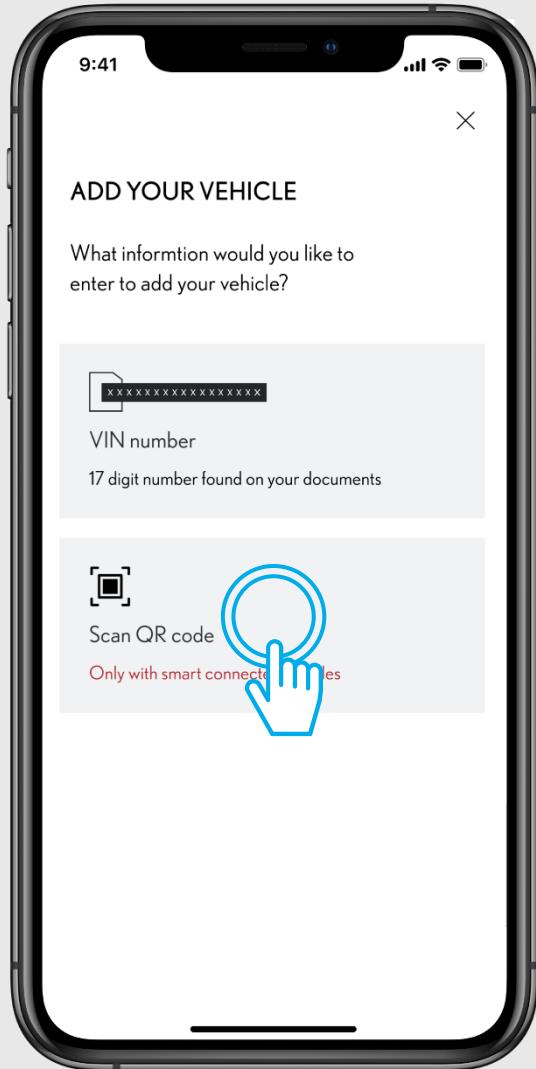On this view users have already a car, but users want to add their new car.

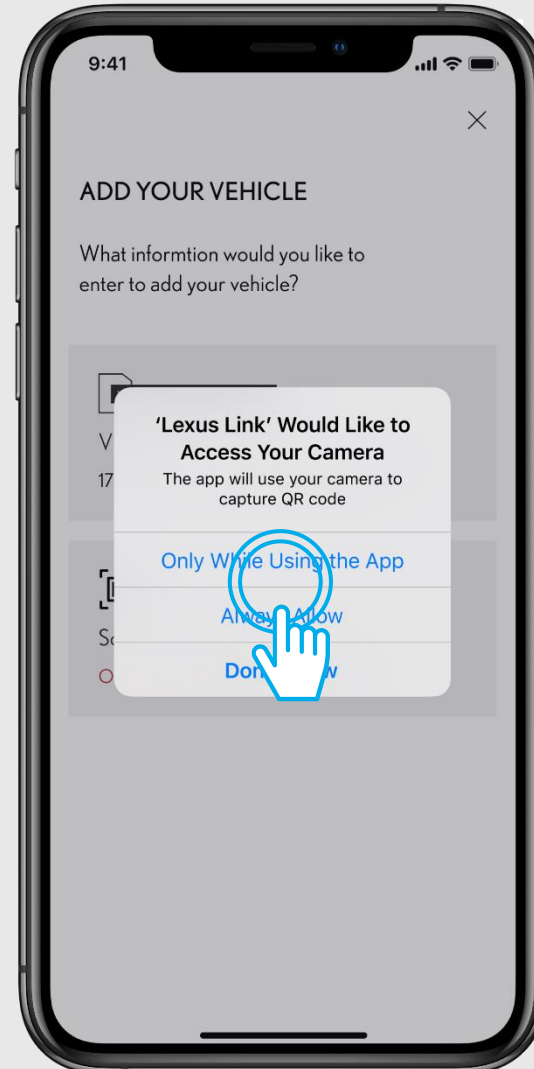Tap on the "Garage" icon on top right corner.

## STEP 2

Tap on "Add a car".
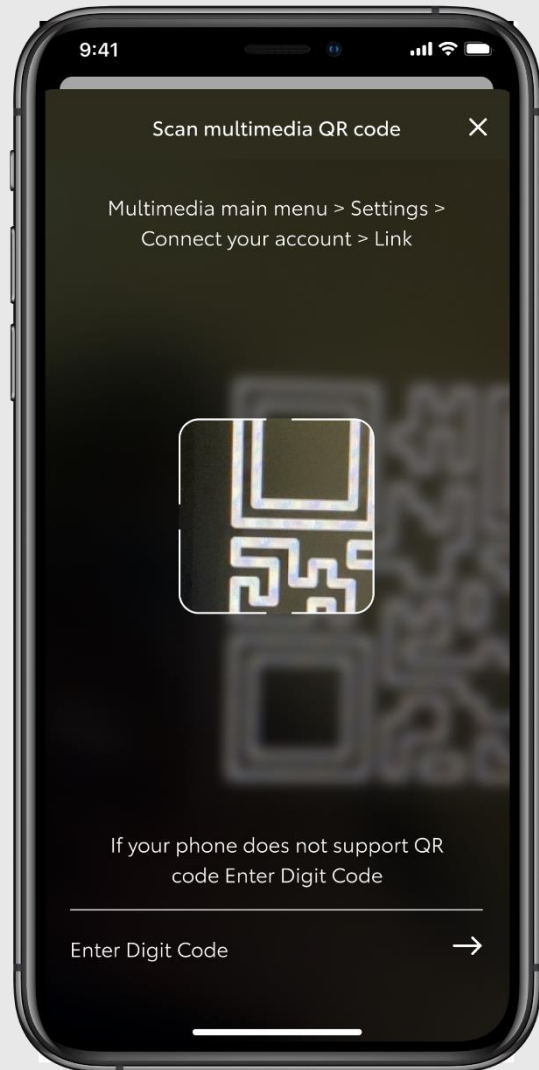
# 1.1. ADD VEHICLE VIA QR CODE



### STEP 3

Tap on "Scan QR code".



### STEP 4

Allow Lexus Link app to access the camera.
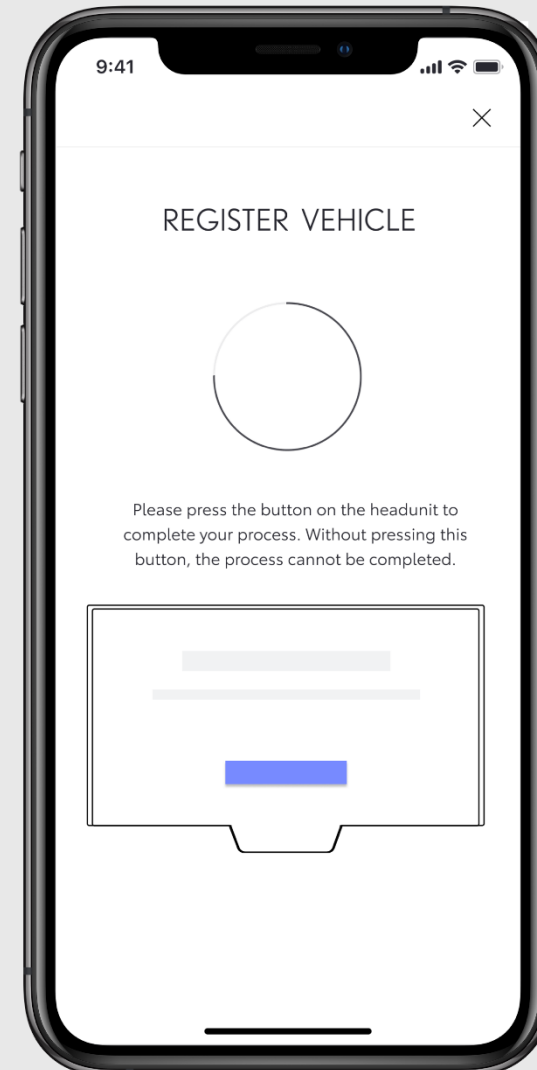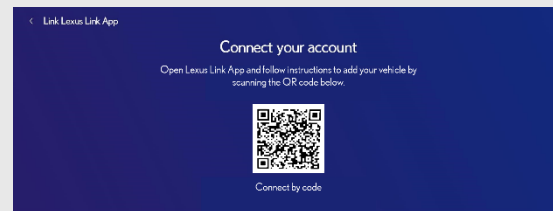
# 1.1. ADD VEHICLE VIA QR CODE
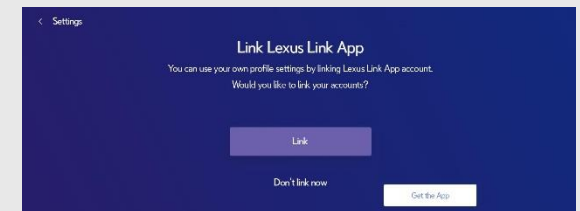


## STEP 5

You must be in the car.

Navigate in the car's multimedia display to find the QR code in Settings.
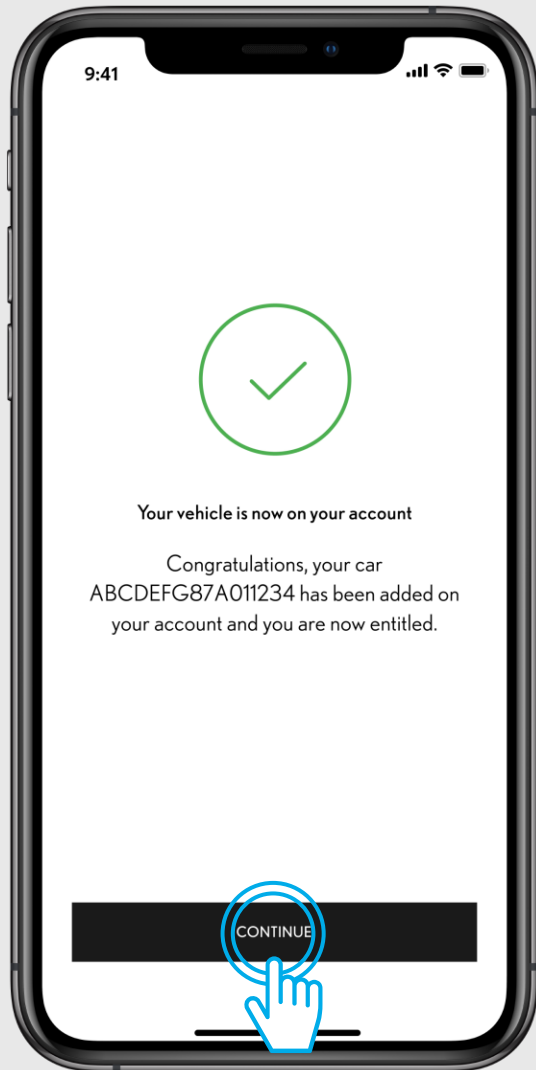
Scan the QR code.



## STEP 6

You have to tap on the button in your multimedia display in the car to complete the registration of your car.
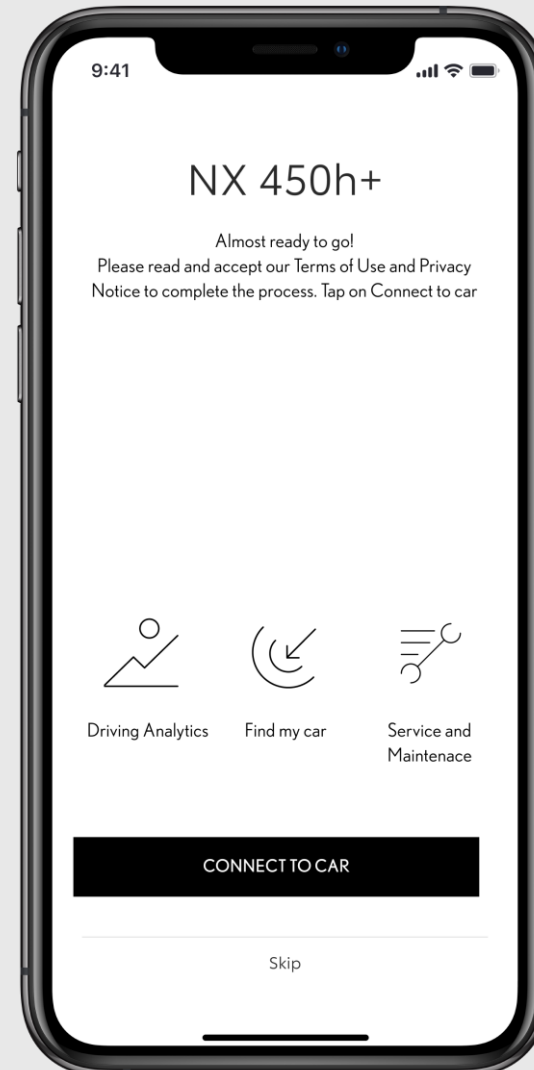
# 1.1. ADD VEHICLE VIA QR CODE

## STEP 7

The car is added in the app, tap on "Continue" to start the services activation by connecting the car.

**9:41**

Your vehicle is now on your account

Congratulations, your car ABCDEFG87A011234 has been added on your account and you are now entitled.
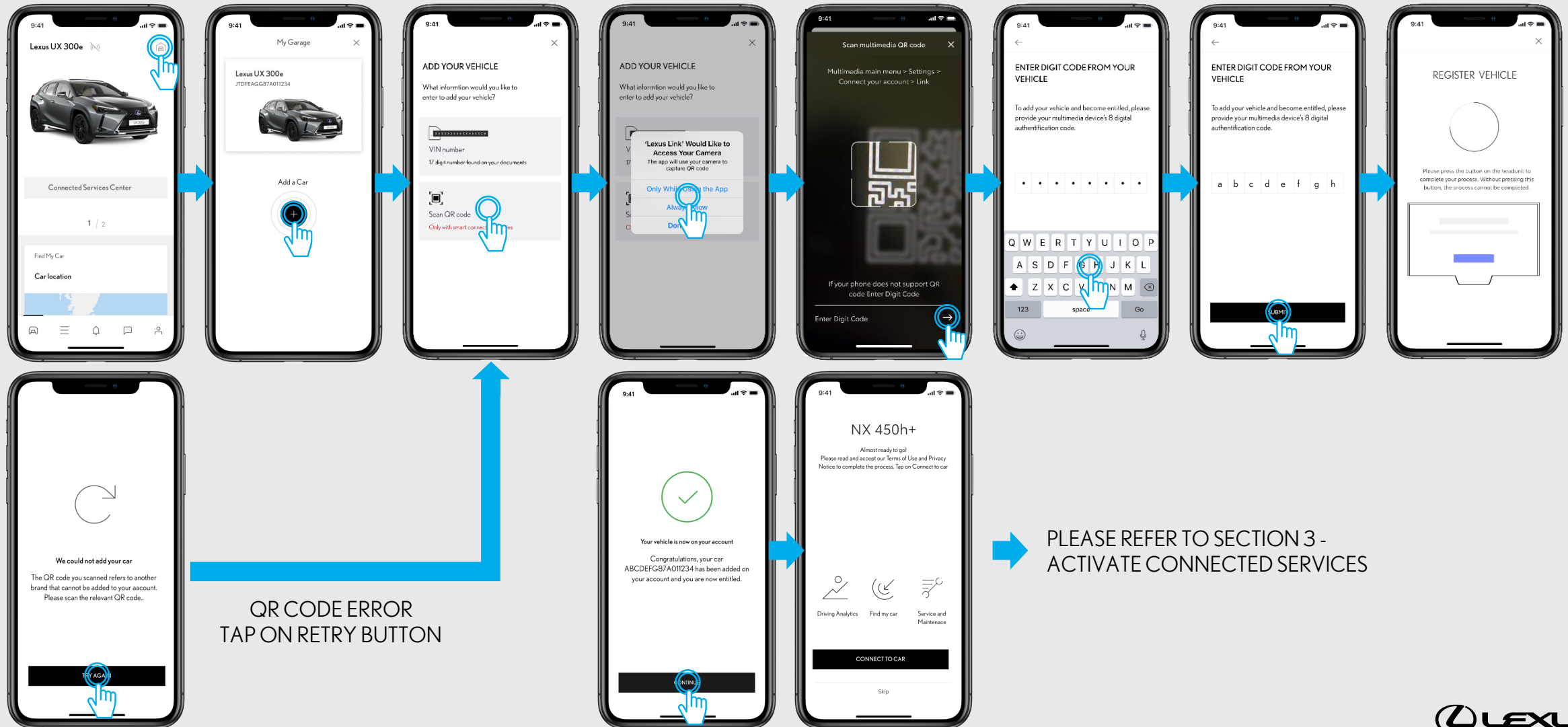
CONTINUE

## STEP 8

Welcome screen to start the service activation by connecting the app and the car.

If you skip, you can activate services by going to "Car section > Connected Services Center > Available > Select the services for activation".

PLEASE REFER TO SECTION 3 - ACTIVATE CONNECTED SERVICES

**9:41**

## NX 450h+

Almost ready to go!
Please read and accept our Terms of Use and Privacy Notice to complete the process. Tap on Connect to car

Driving Analytics      Find my car      Service and Maintenace

CONNECT TO CAR

Skip

LEXUS

# 1.1. QUICK REFERENCE: ADD VEHICLE VIA DIGIT CODE



QR CODE ERROR
TAP ON RETRY BUTTON

PLEASE REFER TO SECTION 3 -
ACTIVATE CONNECTED SERVICES
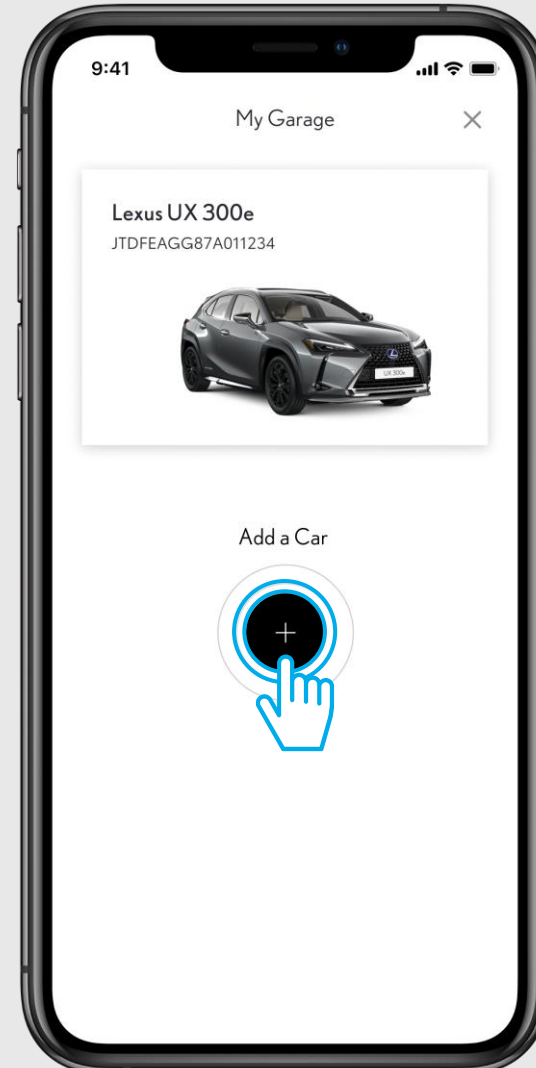
# 1.2. ADD VEHICLE VIA DIGIT CODE
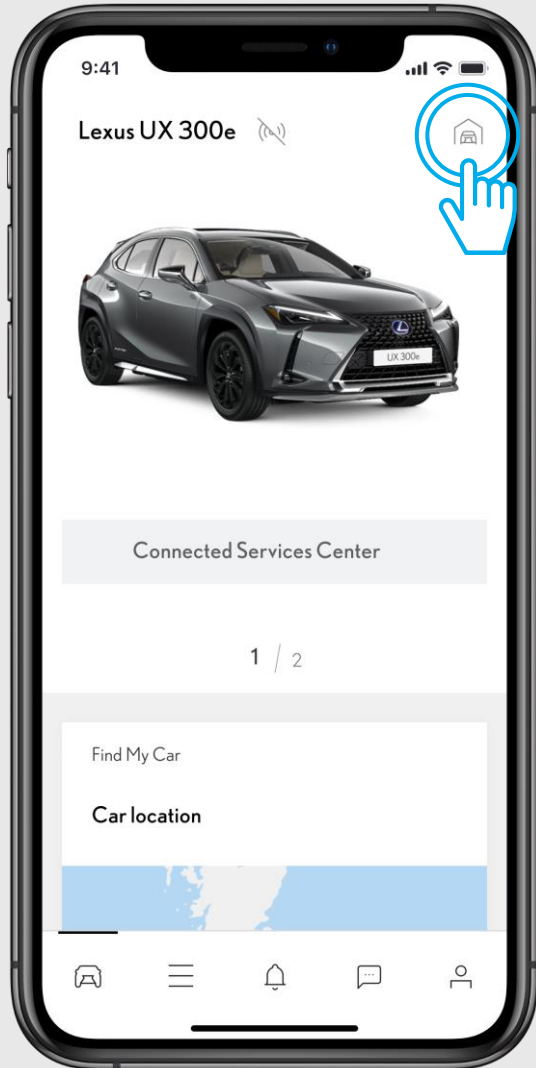
### STEP 1

Users have already created an account and logged into the app.

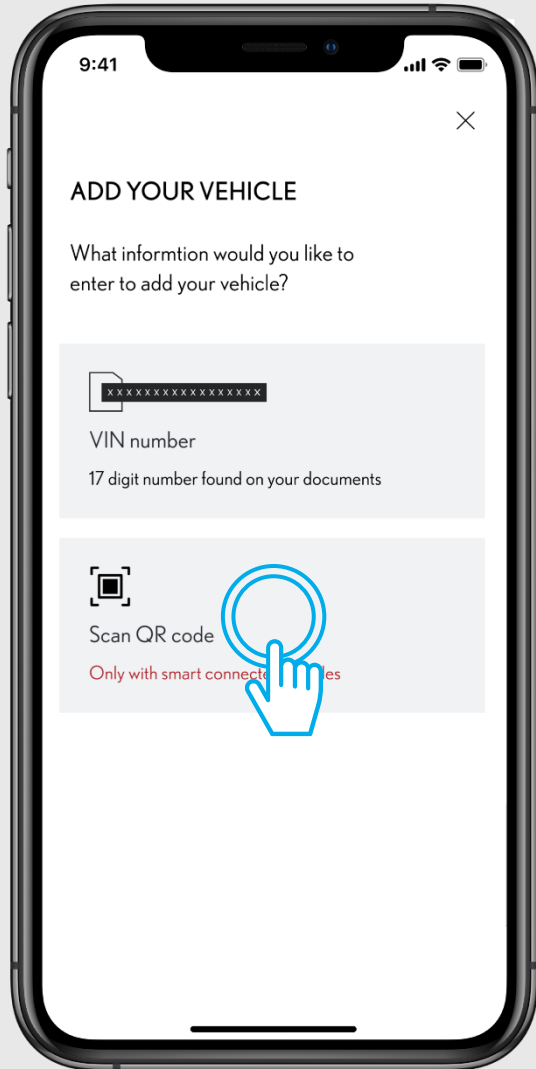In this view, users already have a car, but want to add their new car.
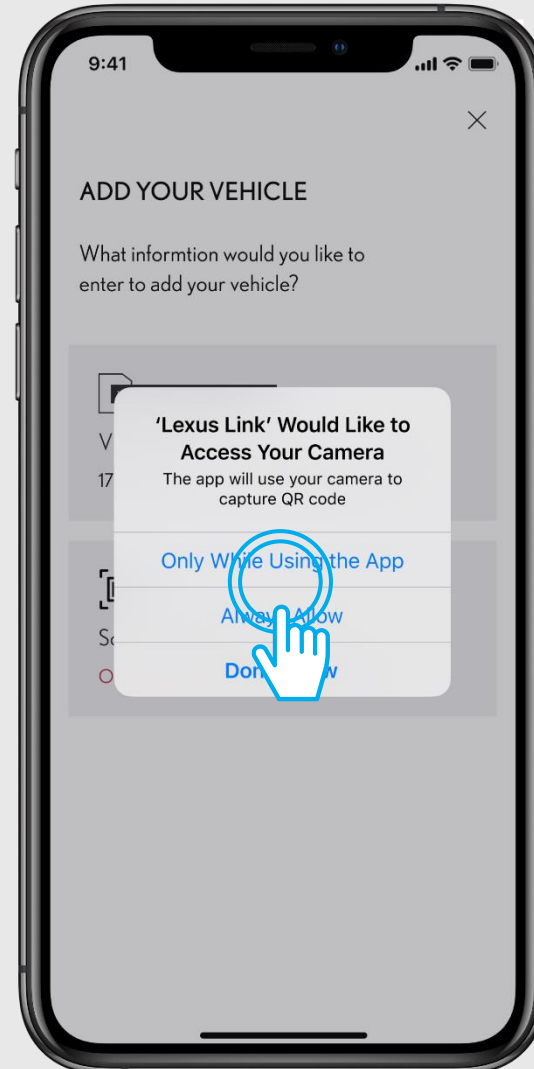
Tap on the "Garage" icon in the top right corner.

### STEP 2

Tap on "Add a Car".
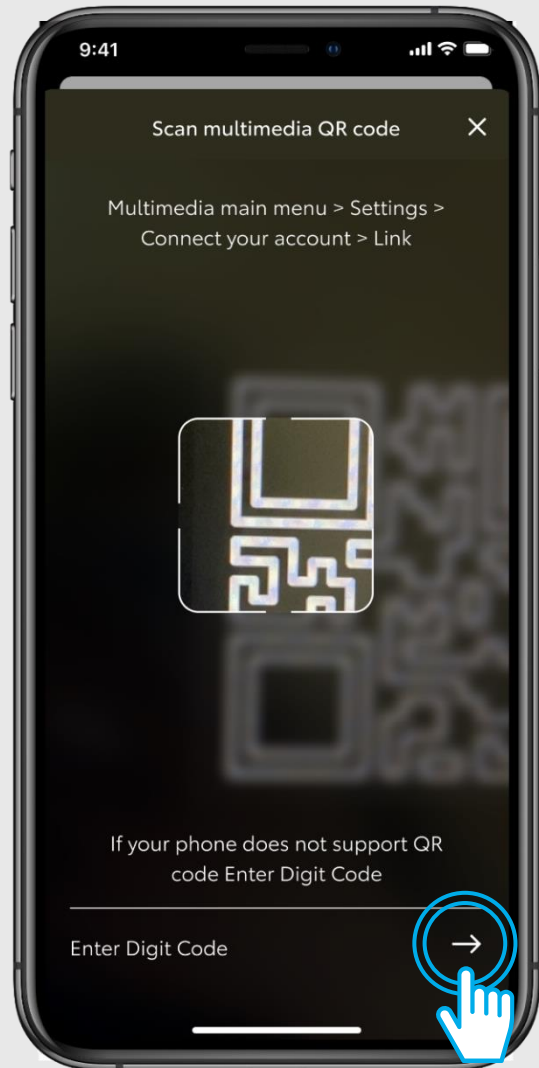
# 1.2. ADD VEHICLE VIA DIGIT CODE



**STEP 3**

Tap on "Scan QR code".



**STEP 4**

Allow Lexus Link app to access the camera.

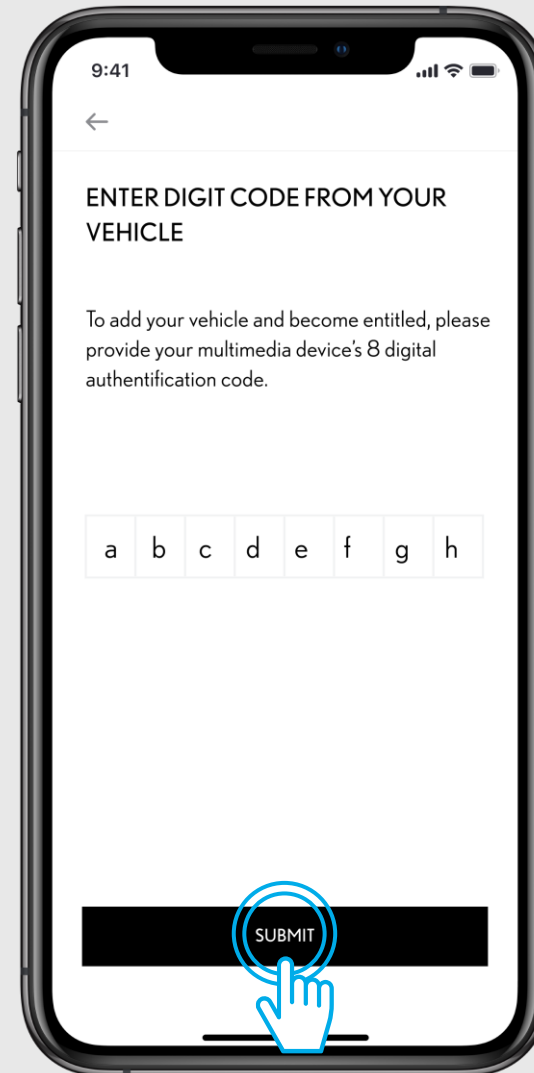# 1.2. ADD VEHICLE VIA DIGIT CODE

### STEP 5
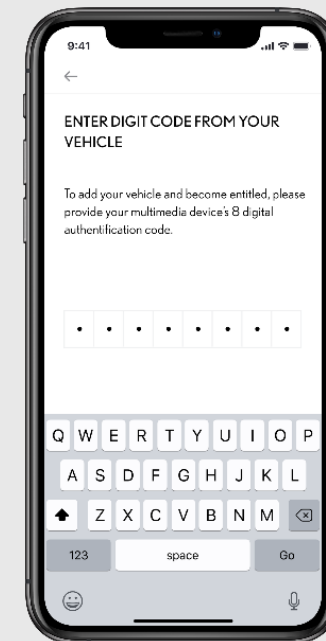
You must be in the car.

Navigate in the car's multimedia display to find the Digit code.
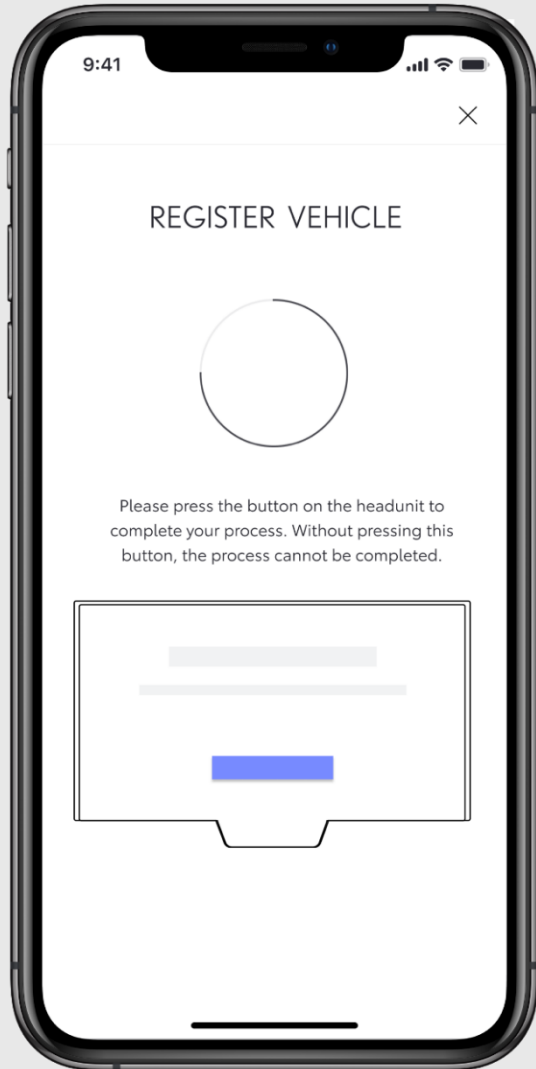
Tap on "Enter Digit Code".

### STEP 6

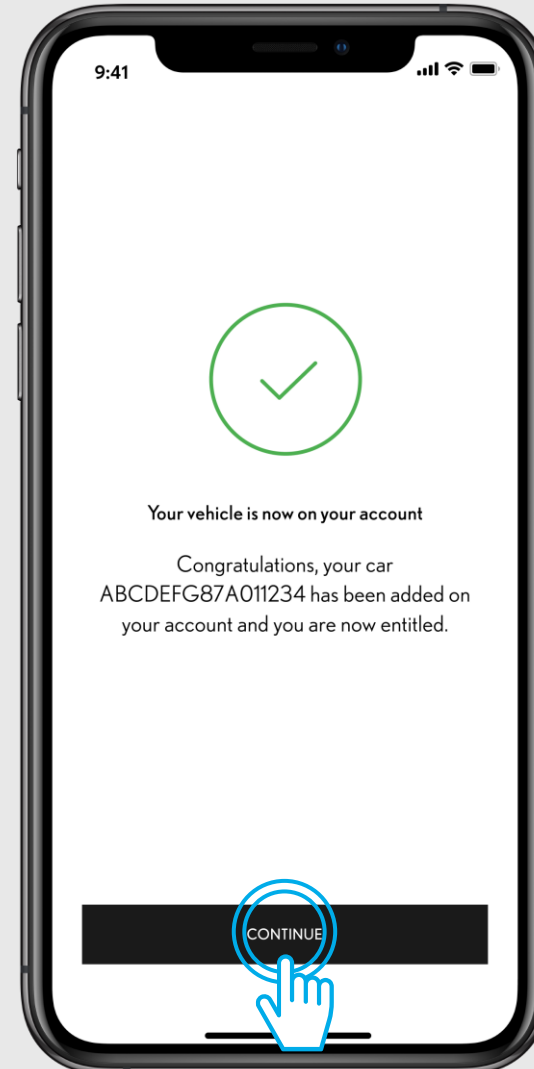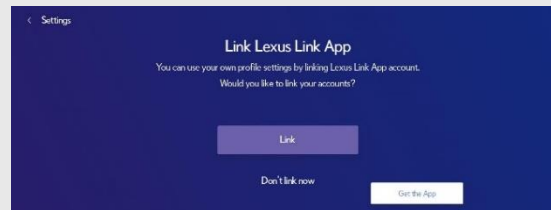Enter your digit code displayed on multimedia display.
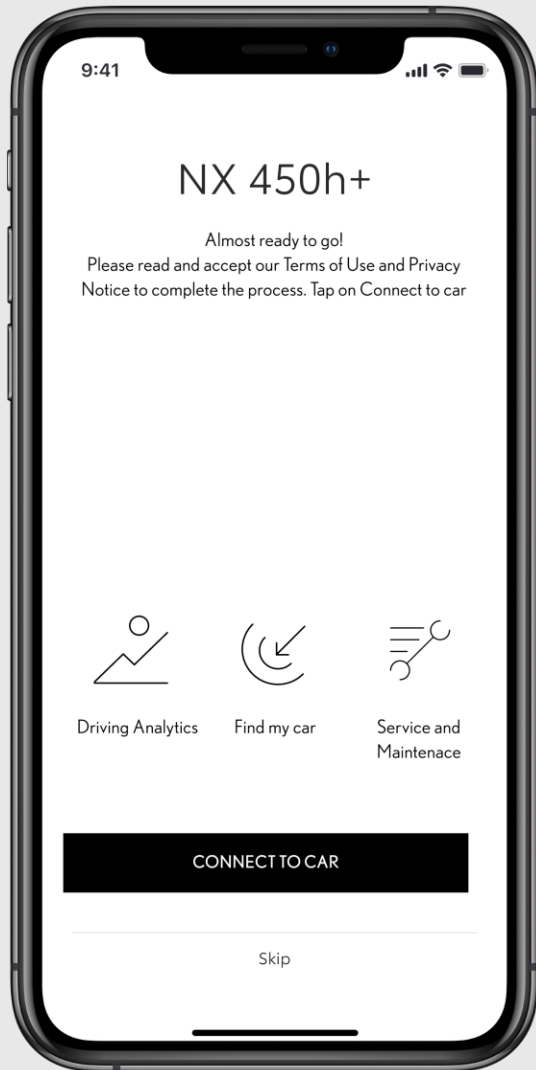
# 1.2. ADD VEHICLE VIA DIGIT CODE



## STEP 7

You have to tap on the button in your multimedia display in the car to complete the registration of your car.

## STEP 8

The car is added in the app, tap on "Continue" to start the services activation by connecting the car.

# **1.2.** ADD VEHICLE VIA DIGIT CODE

**NX 450h+**

Almost ready to go!
Please read and accept our Terms of Use and Privacy
Notice to complete the process. Tap on Connect to car

Driving Analytics        Find my car        Service and
Maintenace

CONNECT TO CAR

Skip

### STEP 9

Welcome screen to start the service activation by connecting the app and the car.

If you skip, you can activate services by going to "Car section > Connected Services Center > Available > Select the services for activation".
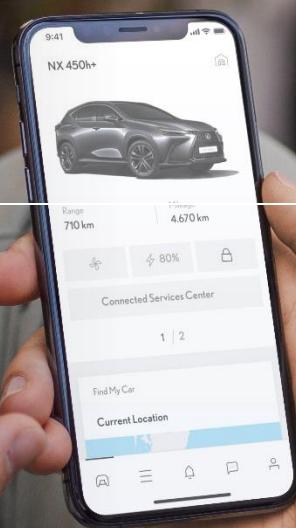
PLEASE REFER TO SECTION 3 - ACTIVATE CONNECTED SERVICES

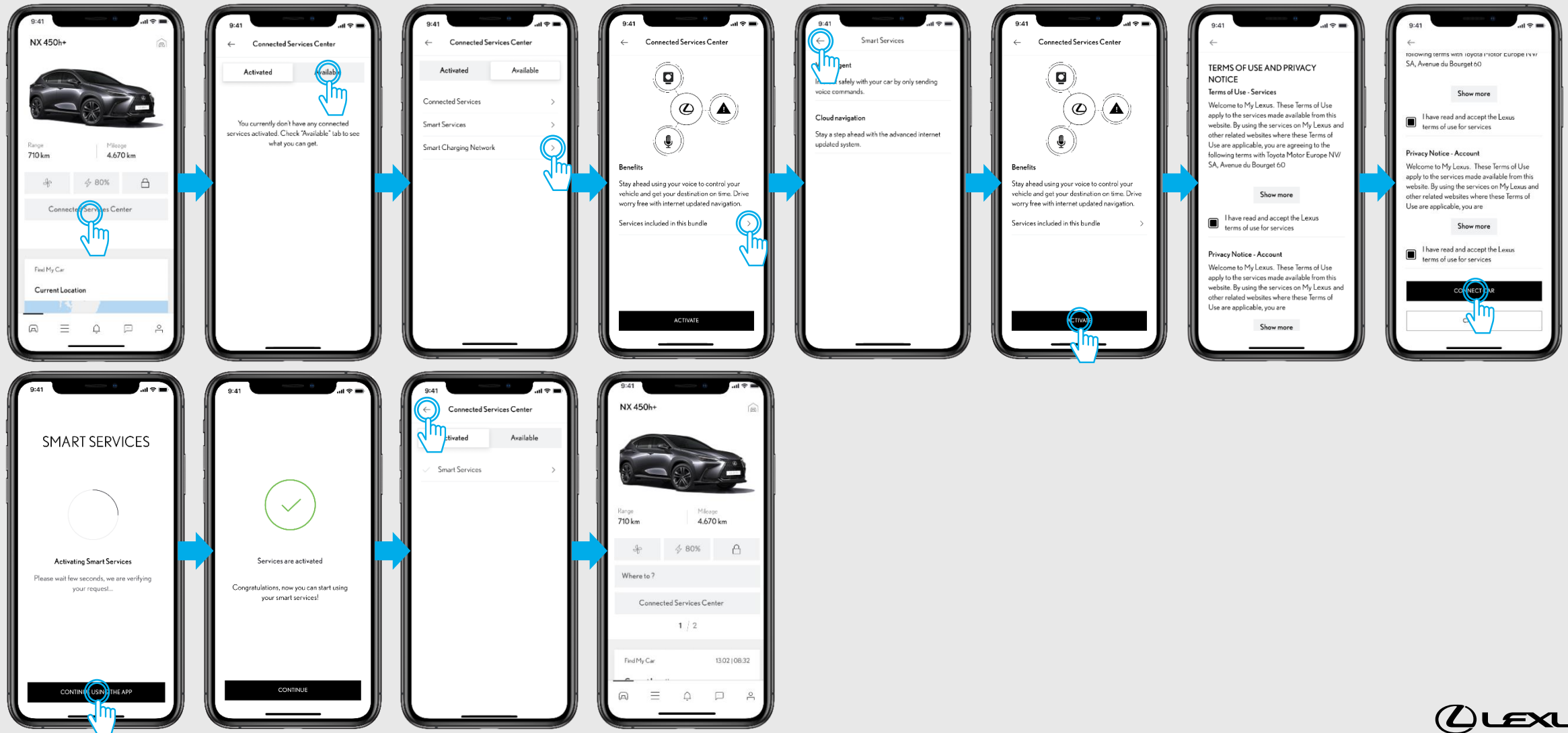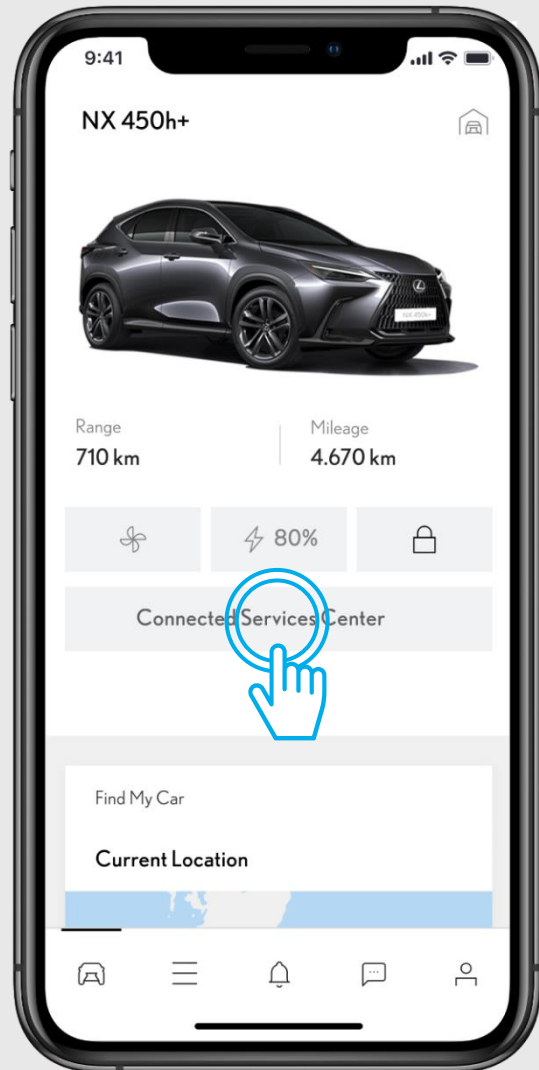# 1.3. ADD VEHICLE ERROR: RETURN TO "ADD YOUR VEHICLE" VIEW TO RETRY

# 2.
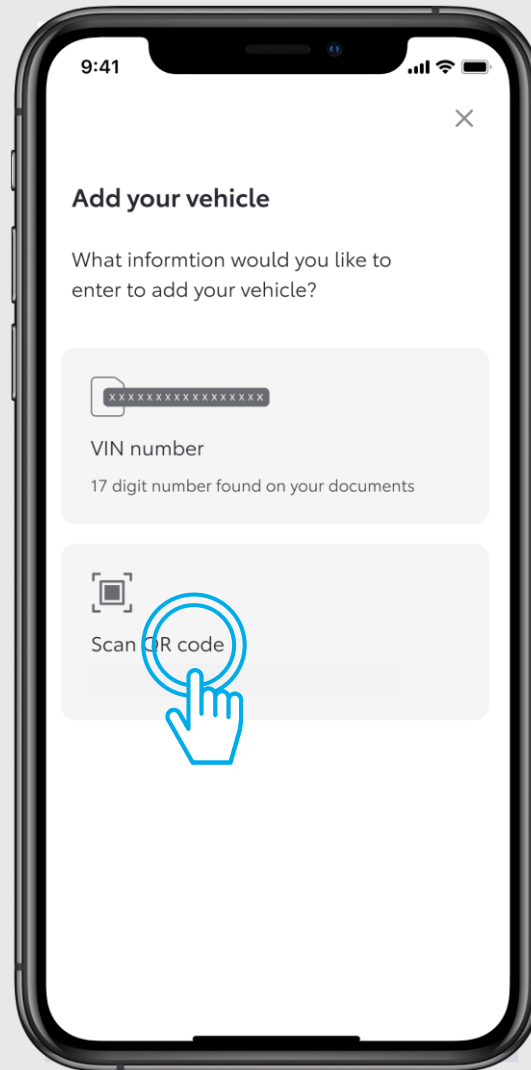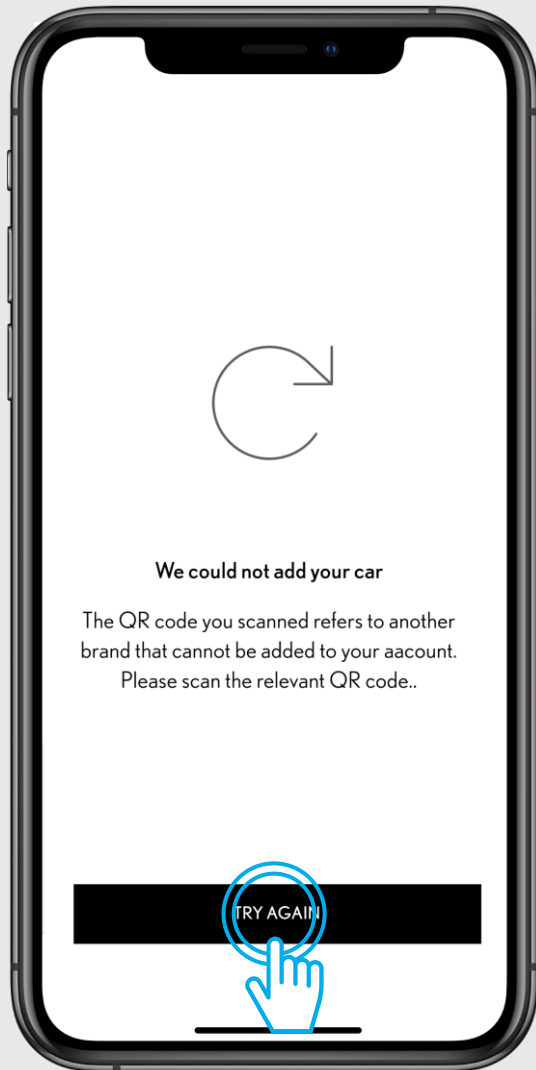
## ACTIVATE SMART SERVICES

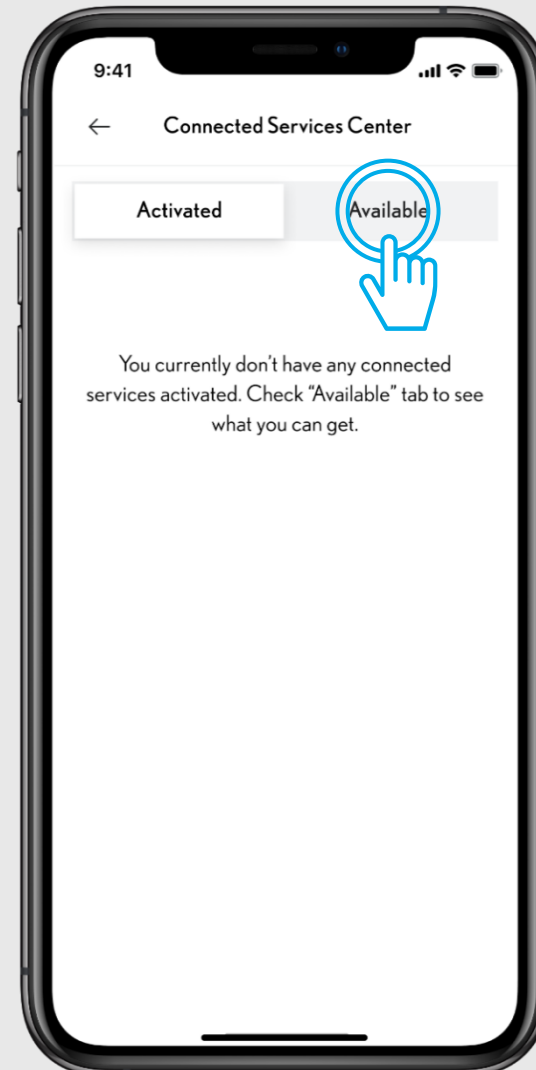# 2. QUICK REFERENCE: ACTIVATE SMART SERVICES

# 2. ACTIVATE SMART SERVICES
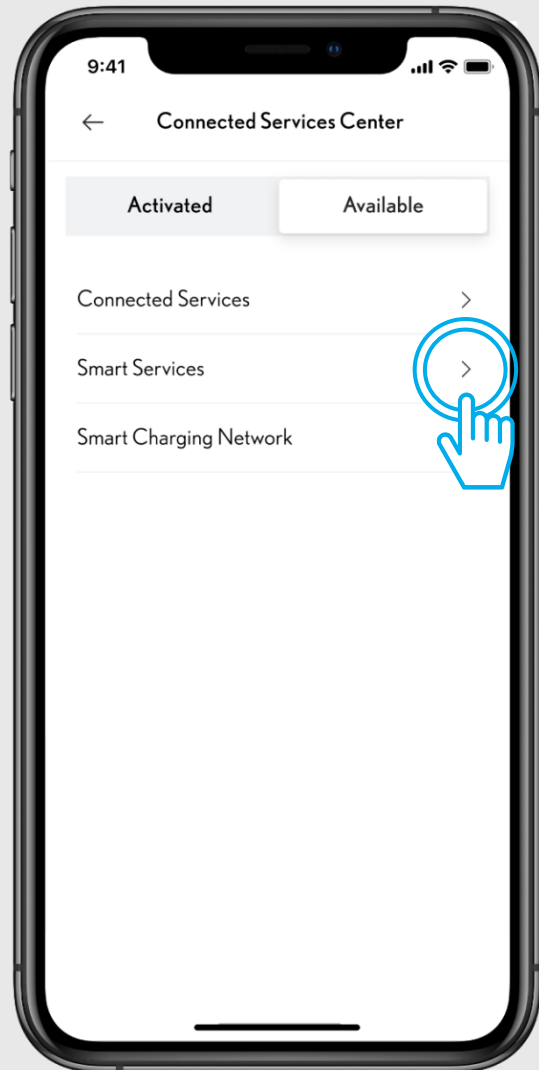
### STEP 1

Your app is connected to the car.

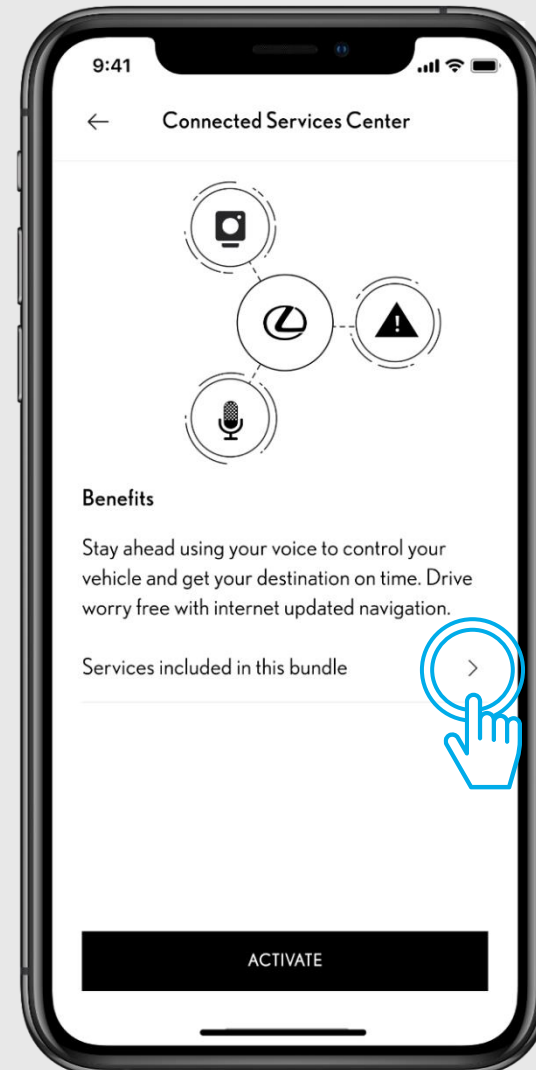In car section, tap on "Connected Services Center".

### STEP 2

Go to "Available" tab to see all the available services.

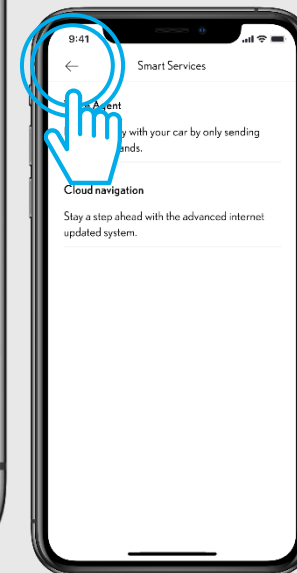# 2. ACTIVATE SMART SERVICES

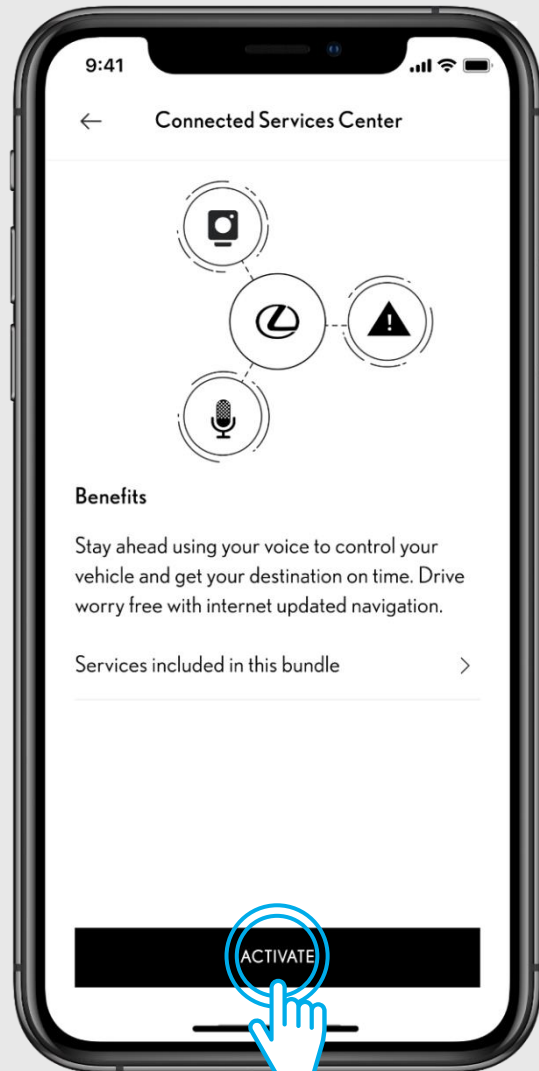## STEP 3

Tap on "Smart Services".

## STEP 4

You will land on the service benefits view.

To view what is included in the package, tap on "Services included into this bundle". Tap on "Back" button to return to benefits view.
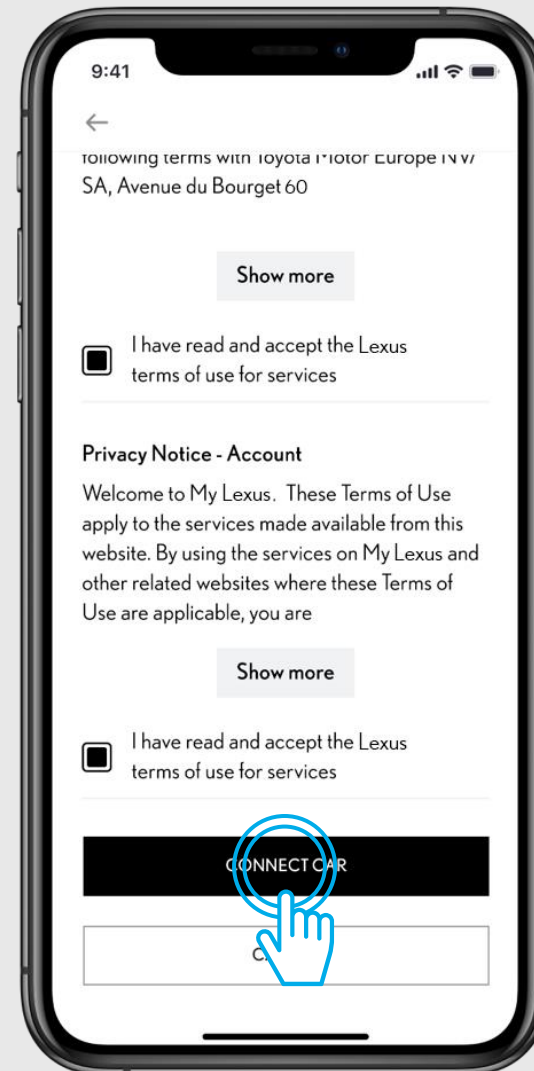
# 2. ACTIVATE SMART SERVICES



### STEP 5

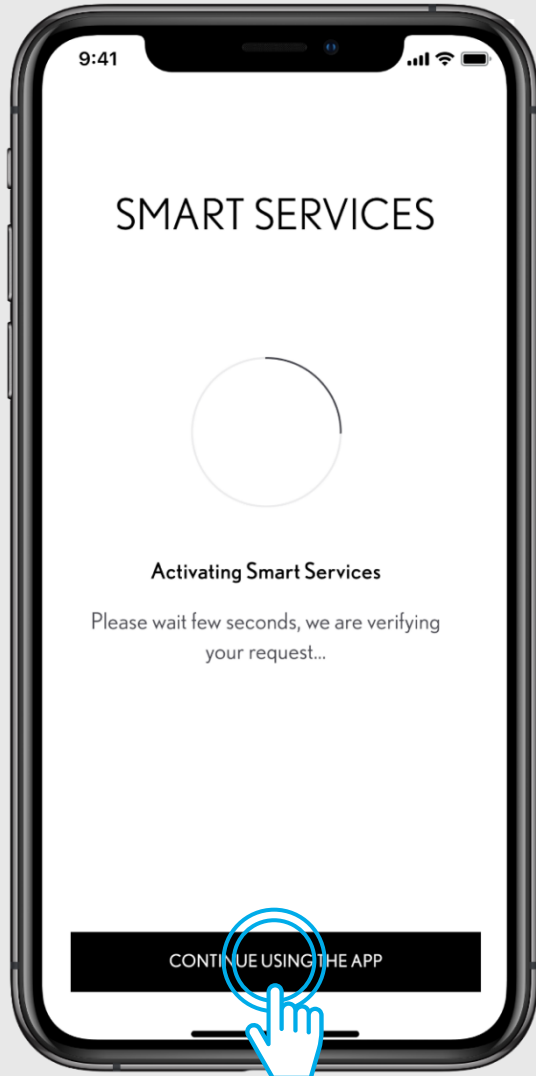Tap on "Activate" to enable the Smart Services in your car.



### STEP 6

Accept terms and conditions for enabling this service by tapping on "Connect car".
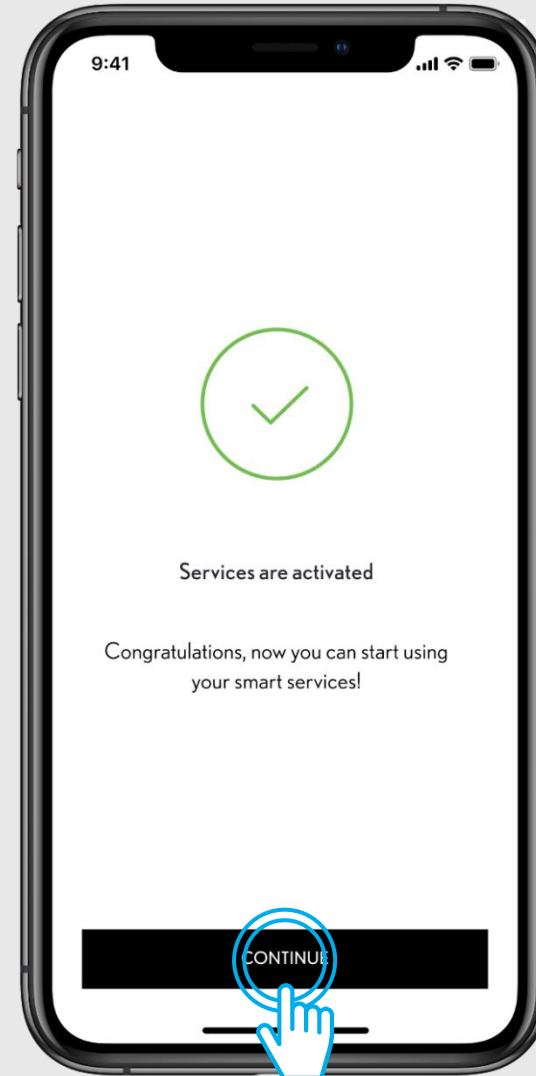
The system will activate the services in your car.

# 2. ACTIVATE SMART SERVICES

## STEP 7

The system is activating the services.

You can tap "Continue using the app" to go back to Connected Services Center without losing the activation process.

**SMART SERVICES**

**Activating Smart Services**

Please wait few seconds, we are verifying your request...

CONTINUE USING THE APP

## STEP 8

Your Connected Services are activated, tap on "Continue".

Services are activated

Congratulations, now you can start using your smart services!

CONTINUE

# 2. ACTIVATE SMART SERVICES
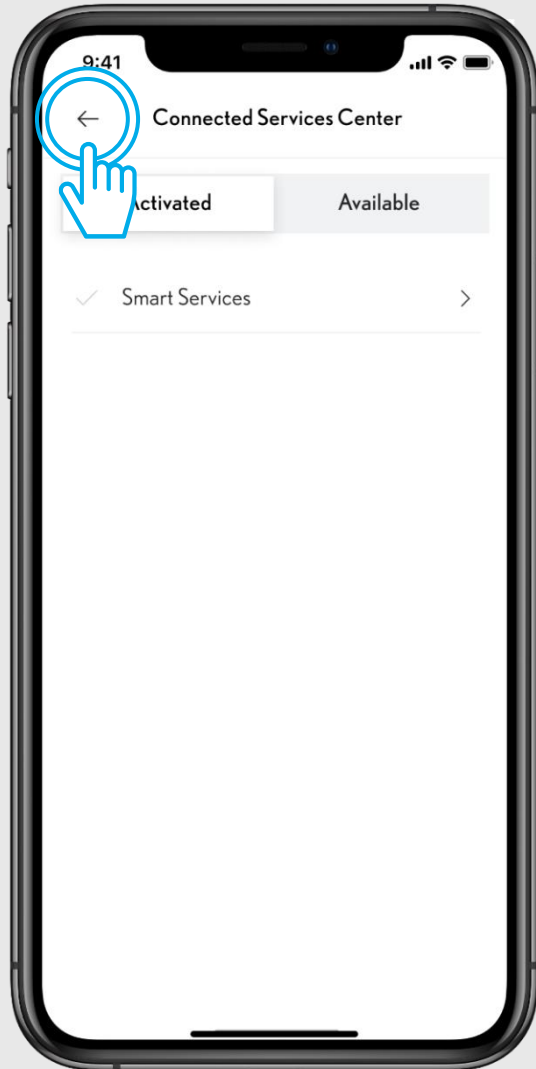
### STEP 9

Your Smart Services are activated.

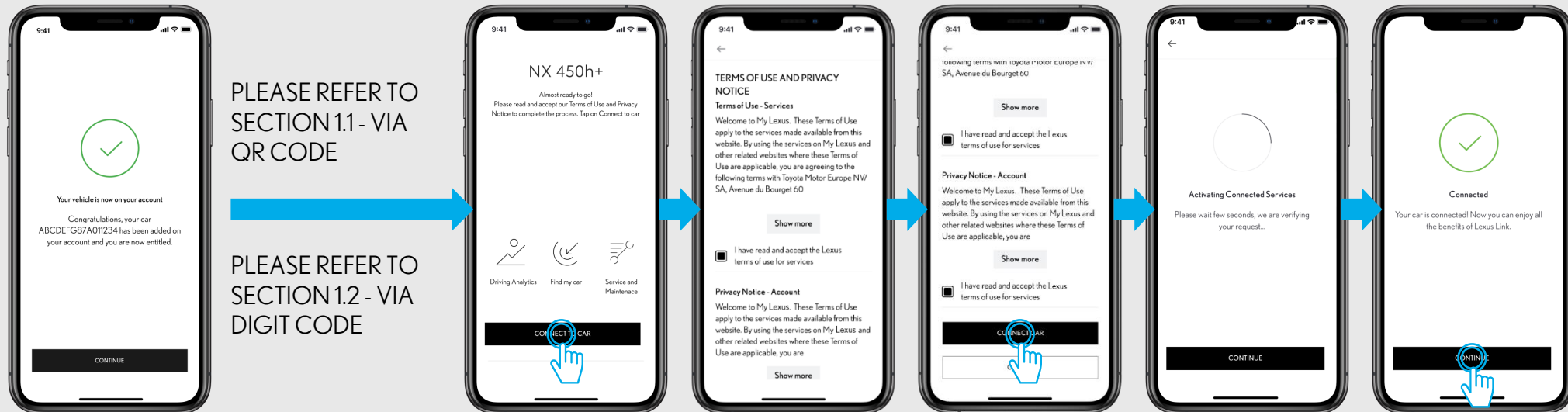Tap on "Back" button to return to car section.
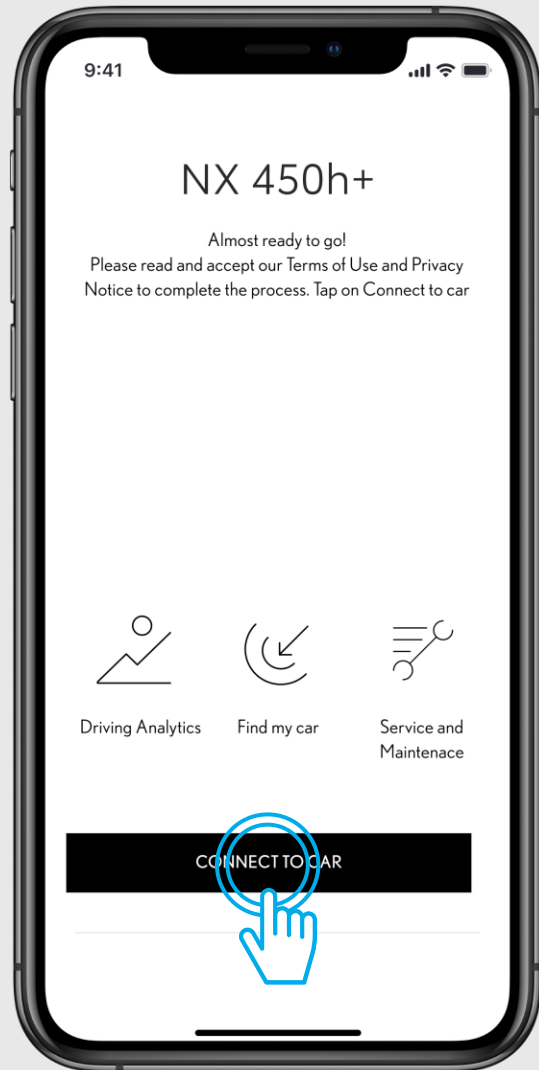
# 3.

## ACTIVATE CONNECTED SERVICES

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# 3.1. CONTINUATION FROM ADD VEHICLE (QR CODE/DIGIT CODE)

You have added the car in the app via QR code or Digit code

PLEASE REFER TO
SECTION 1.1 - VIA
QR CODE

PLEASE REFER TO
SECTION 1.2 - VIA
DIGIT CODE

# 3.1. CONTINUATION FROM ADD VEHICLE

## STEP 1

You have already created an account and logged in the app.

You have added the car via QR code or Digit code.

If you have added your car via VIN, make sure you have authenticated your car via mileage input.

After above process, you will land on this welcome screen.
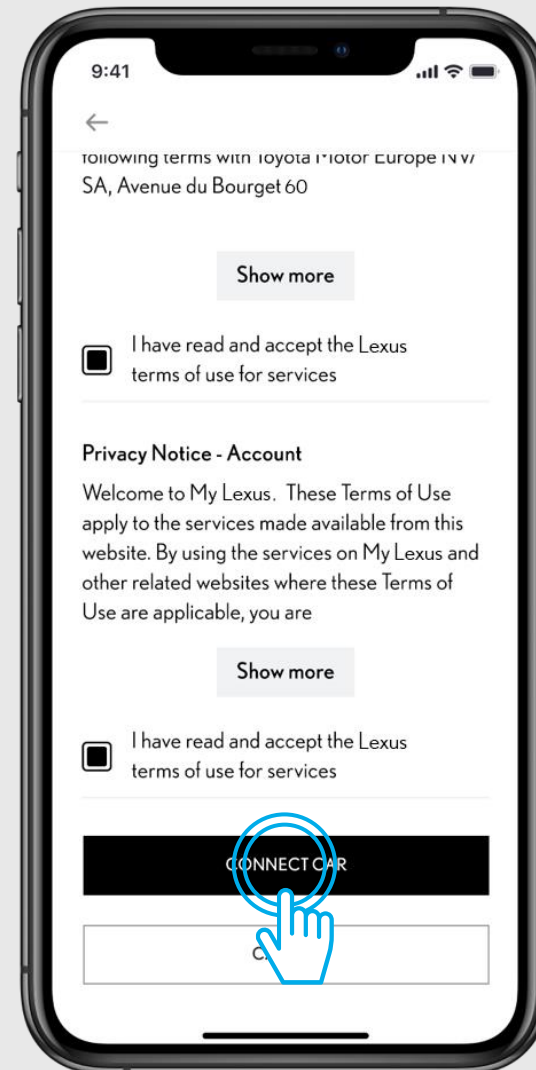
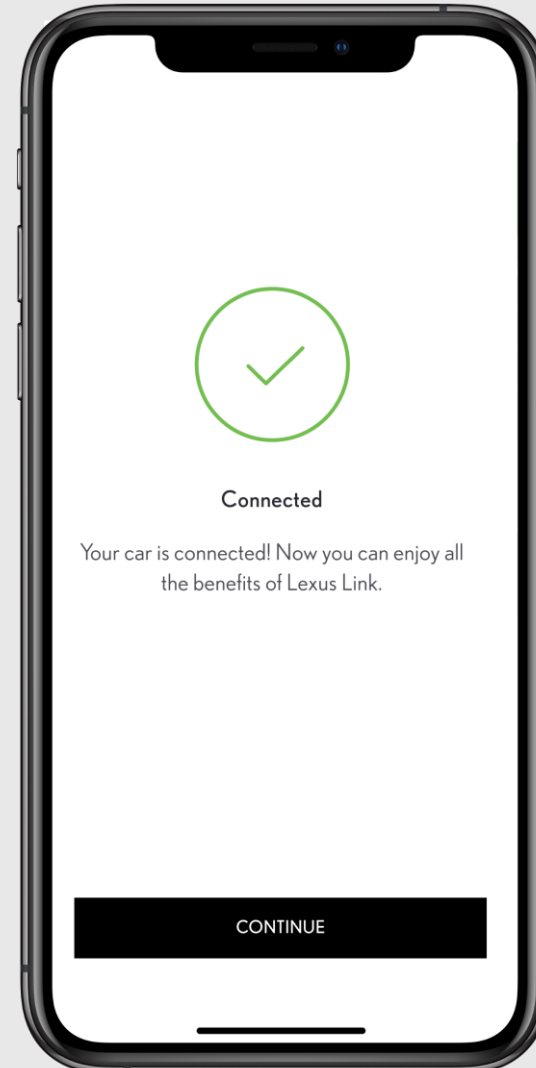## STEP 2

Accept terms and conditions to activate the services.

# 3.1. CONTINUATION FROM ADD VEHICLE
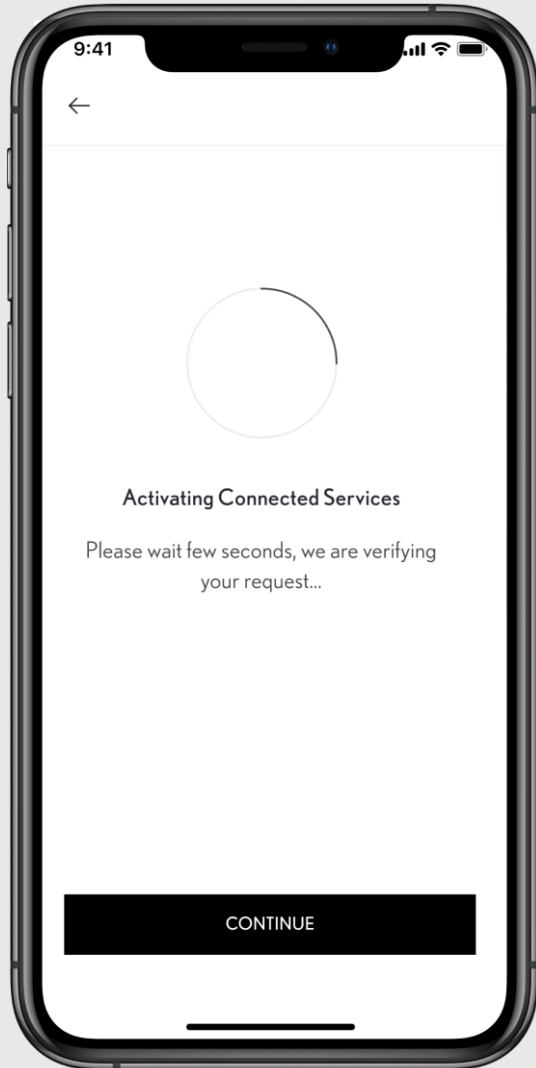
**STEP 3**

Once you accept terms and conditions the system will activate the Connected Services.
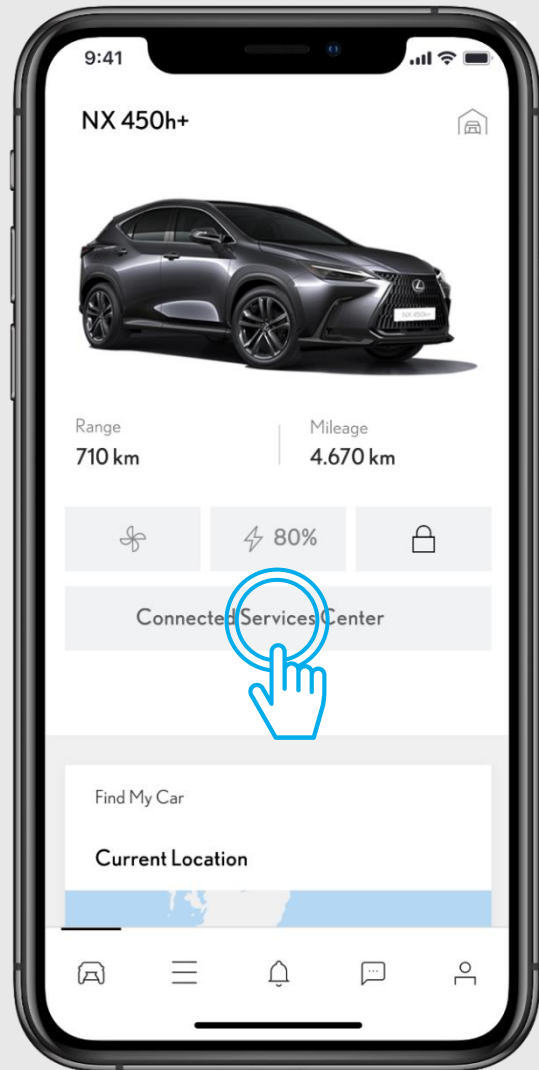
Stay on this view.

**Activating Connected Services**

Please wait few seconds, we are verifying your request...

CONTINUE

**STEP 4**

Your Connected Services are activated.

**Connected**

Your car is connected! Now you can enjoy all the benefits of Lexus Link.

CONTINUE

# **3.2.** ACTIVATE FROM CONNECTED SERVICES CENTER
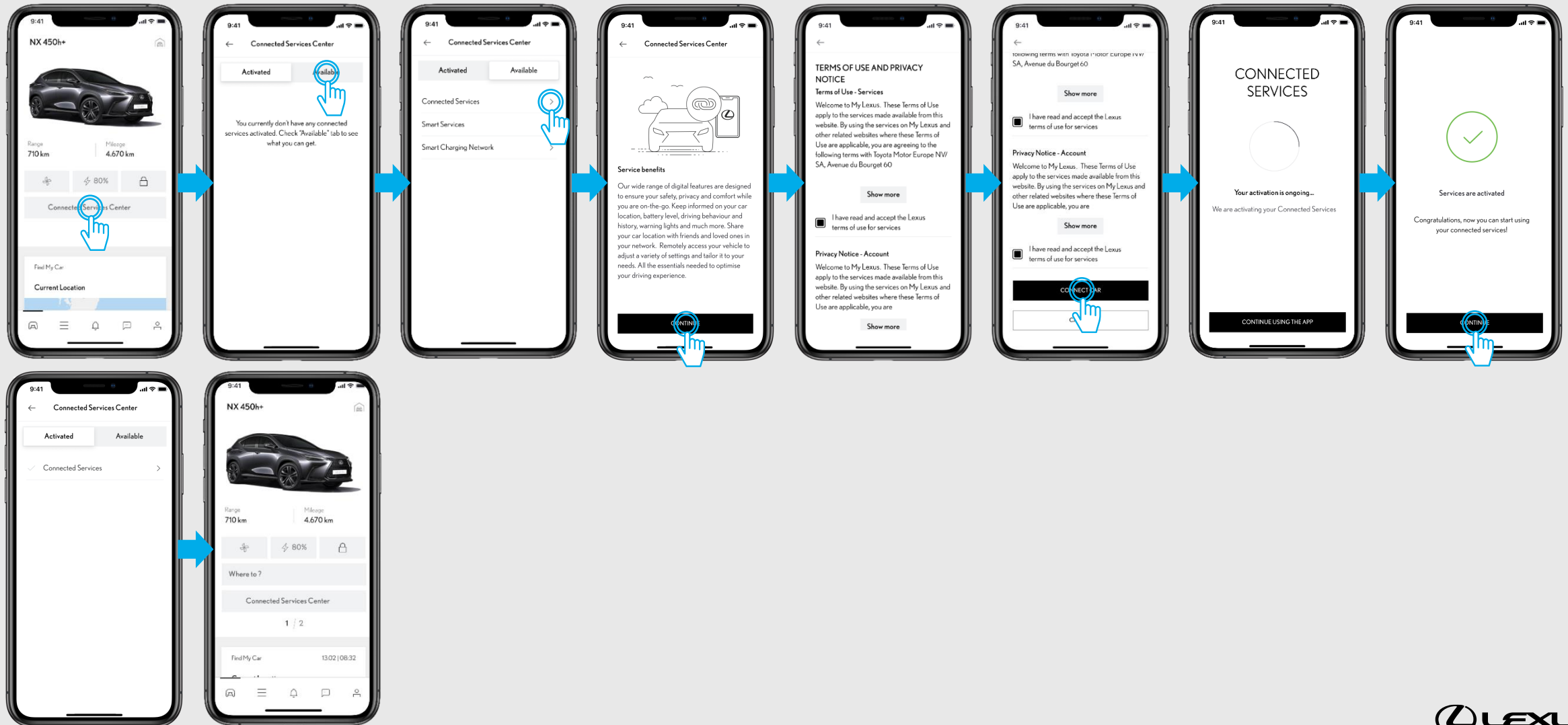
# 3.2. ACTIVATE FROM CONNECTED SERVICES CENTER



### STEP 1

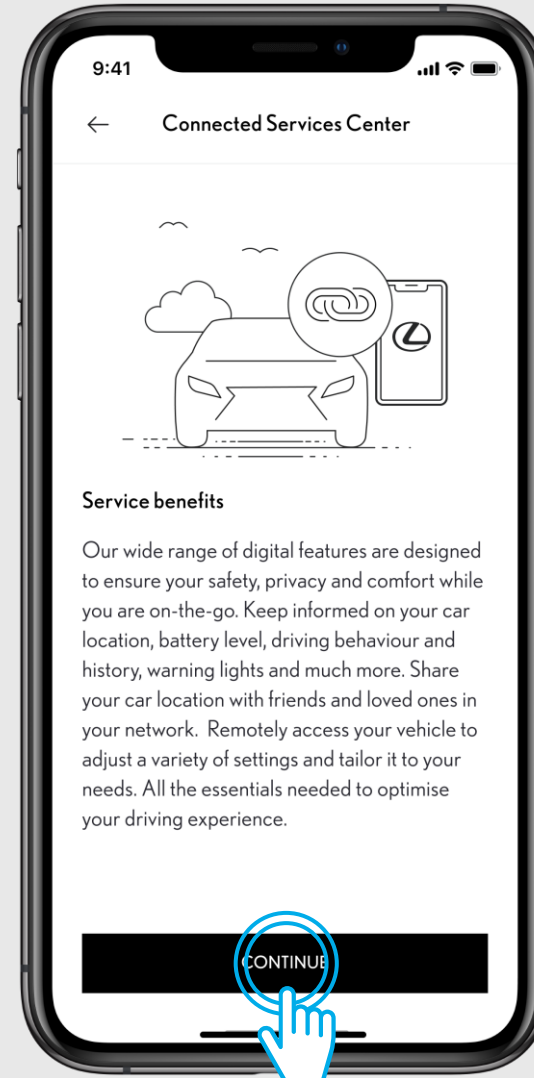In car section, tap on "Connected Services Center".
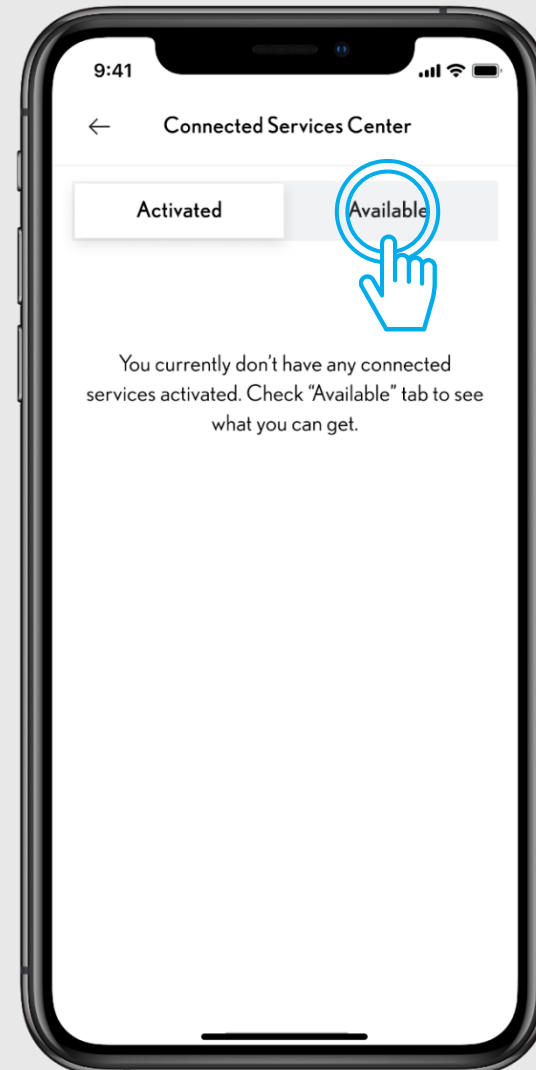


### STEP 2

Go to available tab to see all the available services.

# 3.2. ACTIVATE FROM CONNECTED SERVICES CENTER
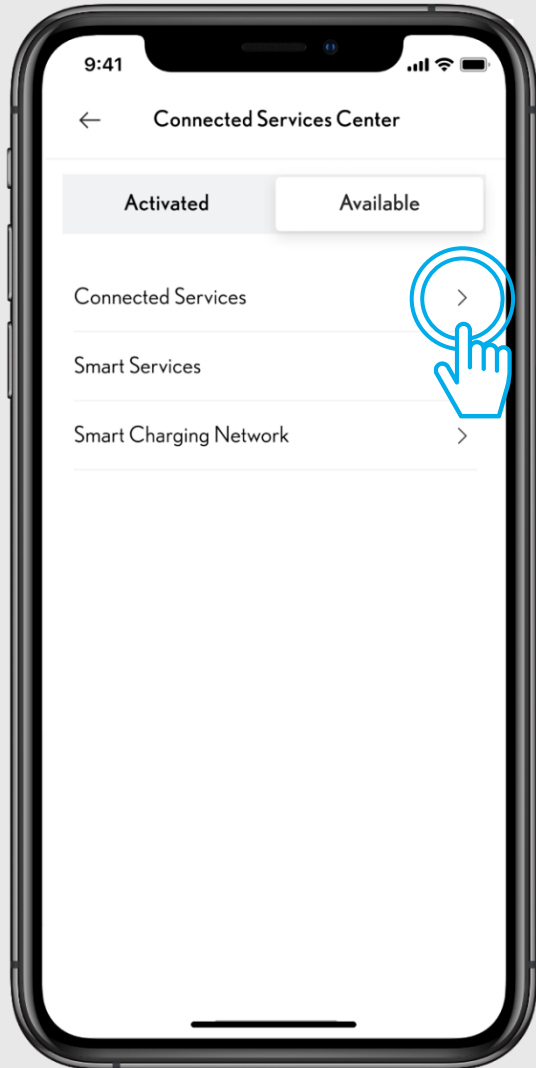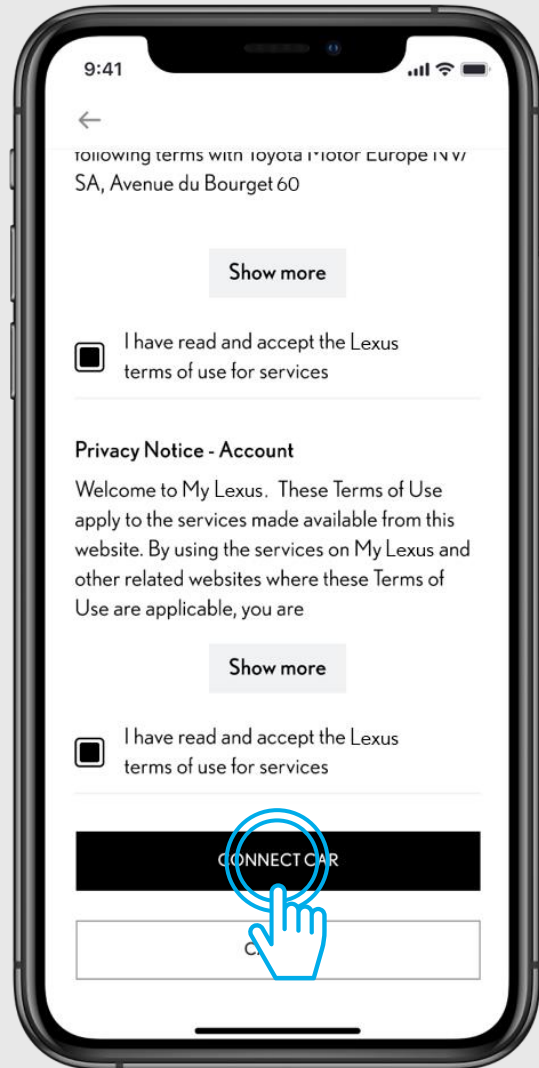
**STEP 3**

Tap on "Connected Services".

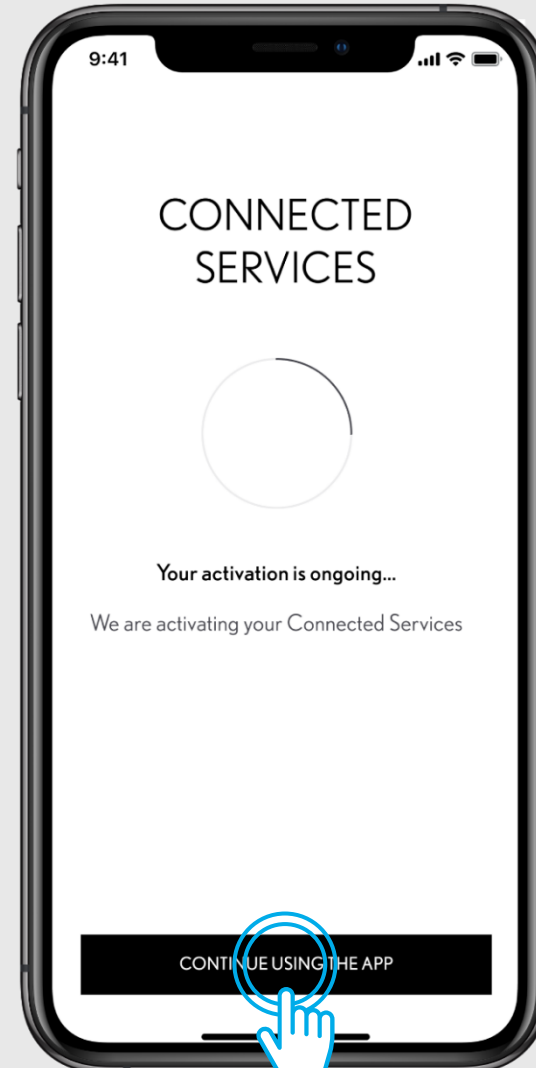**STEP 4**

You will land on the service benefits view.

Tap on "Continue" to activate the service.
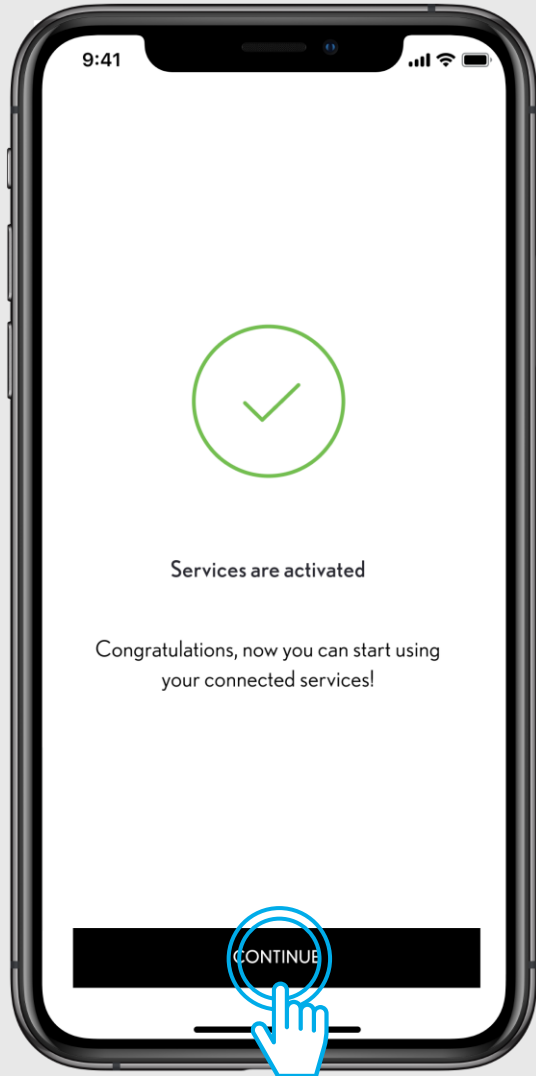
# 3.2. ACTIVATE FROM CONNECTED SERVICES CENTER

### STEP 5

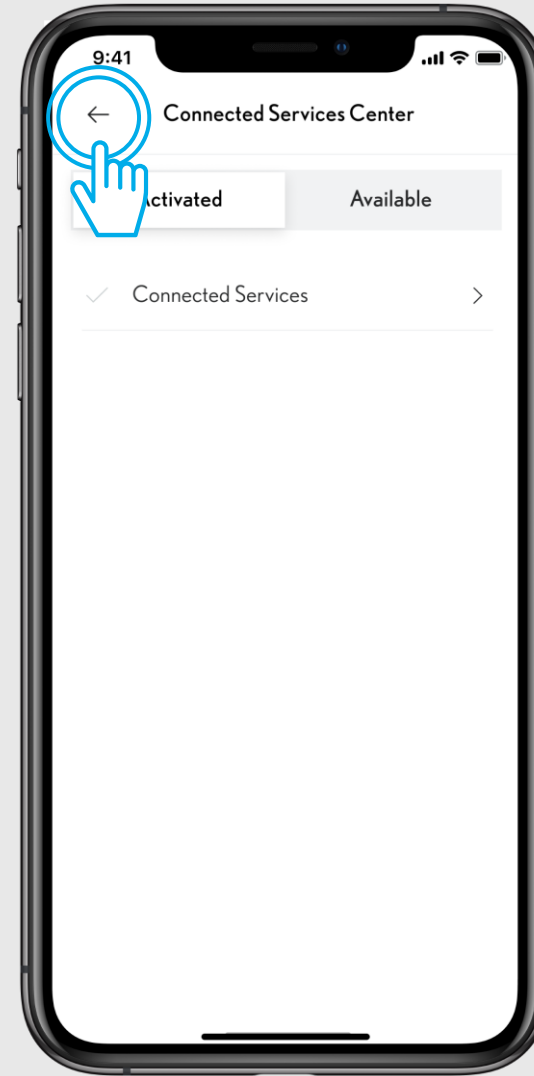Accept terms and conditions to enable this service by tapping on "Connect car".

### STEP 6

The system will activate the services.

You can tap "Continue using the App".

# 3.2. ACTIVATE FROM CONNECTED SERVICES CENTER

### STEP 7

Your Connected Services are activated, tap on "Continue" to Connected Services Center.
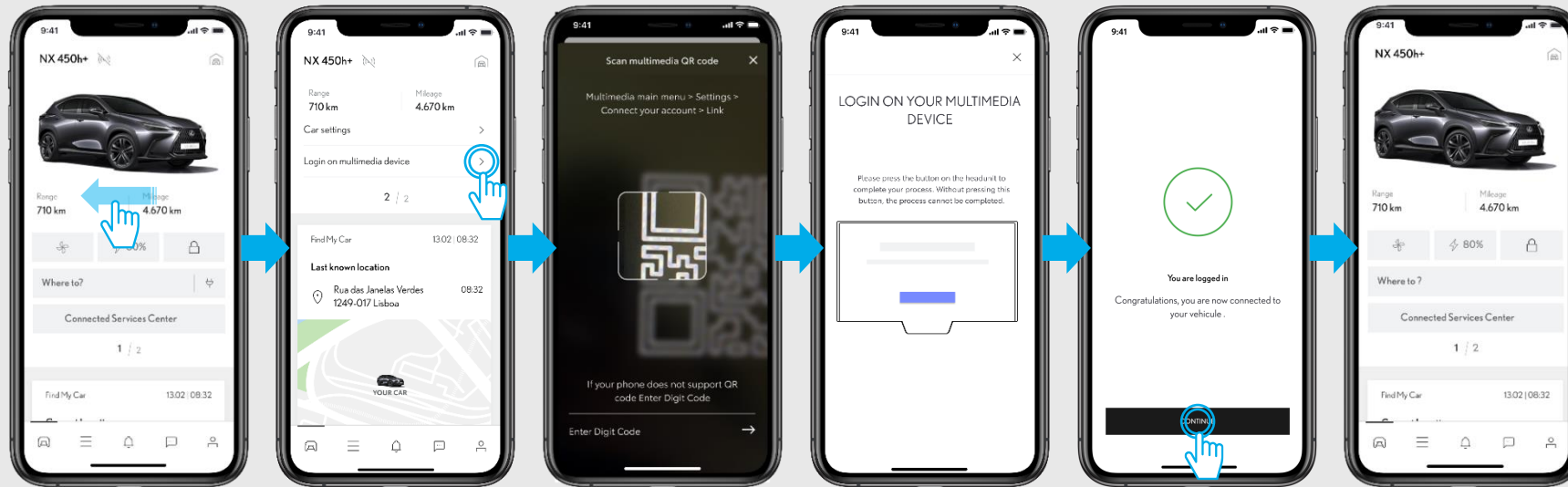
### STEP 8

Your Connected Services are activated.
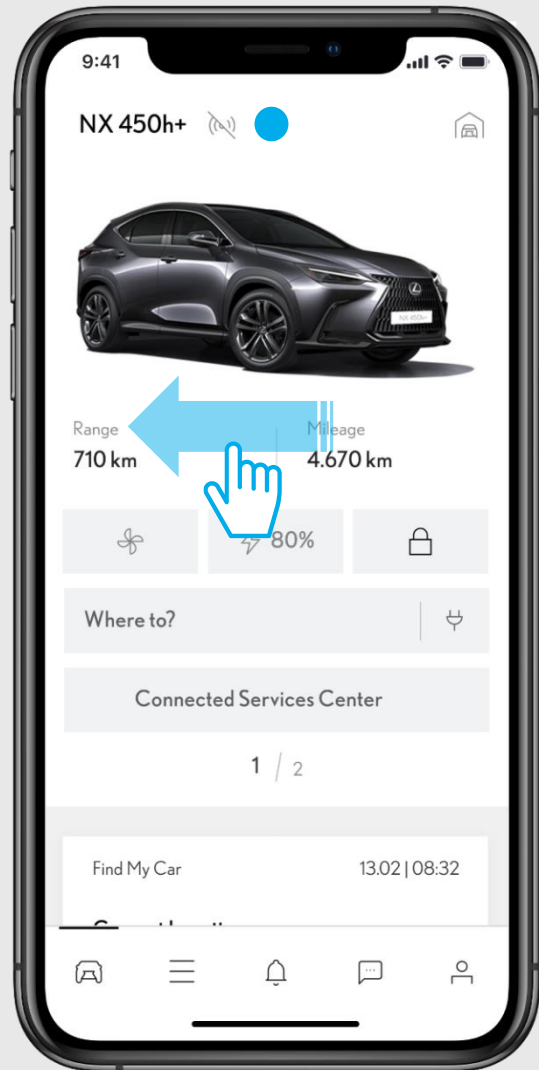
Tap on "Back" button to return to car section.

# 4.

## PAIR THE APP TO THE MULTIMEDIA DISPLAY OF THE CAR

# 4. PAIR THE APP WITH THE MULTIMEDIA DISPLAY OF THE CAR
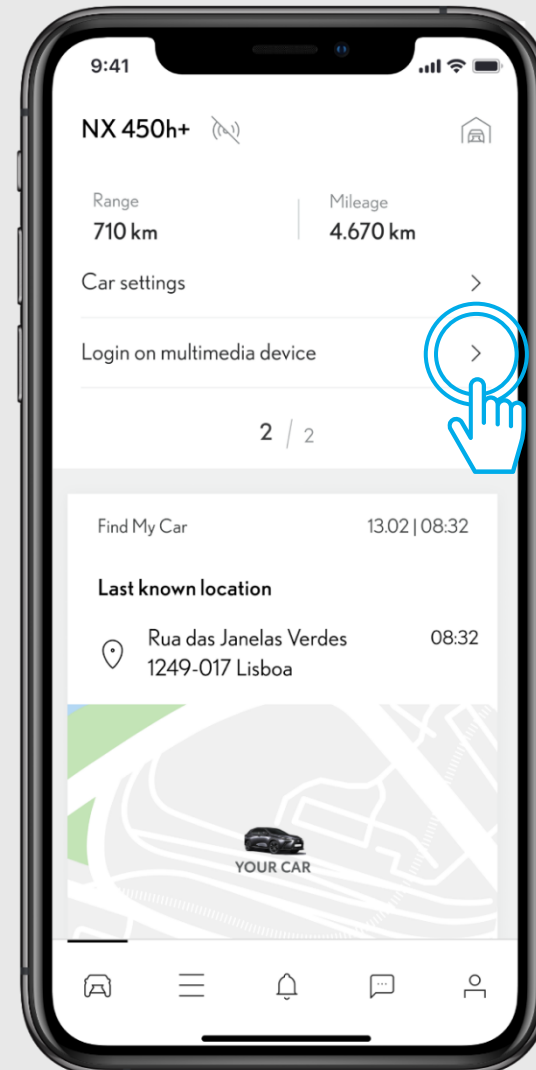
PLEASE REFER TO SECTION 1.2
- VIA DIGIT CODE

# 4. PAIR THE APP WITH THE MULTIMEDIA DISPLAY OF THE CAR



## STEP 1

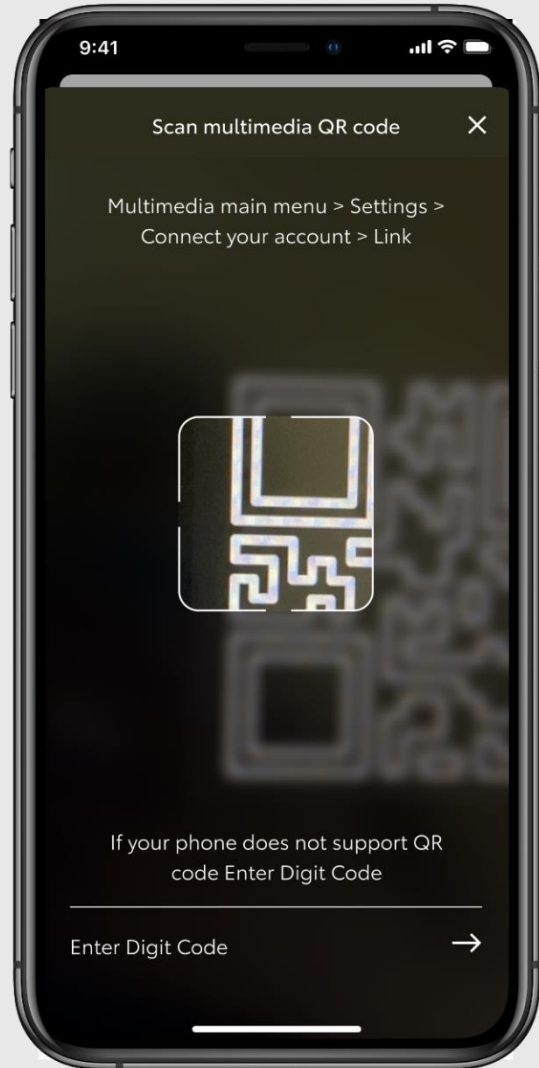In car section scroll the top view horizontally to go to view 2.

The 🔵 icon indicates that your app and car are not linked. You need to login to pair the app with the car.
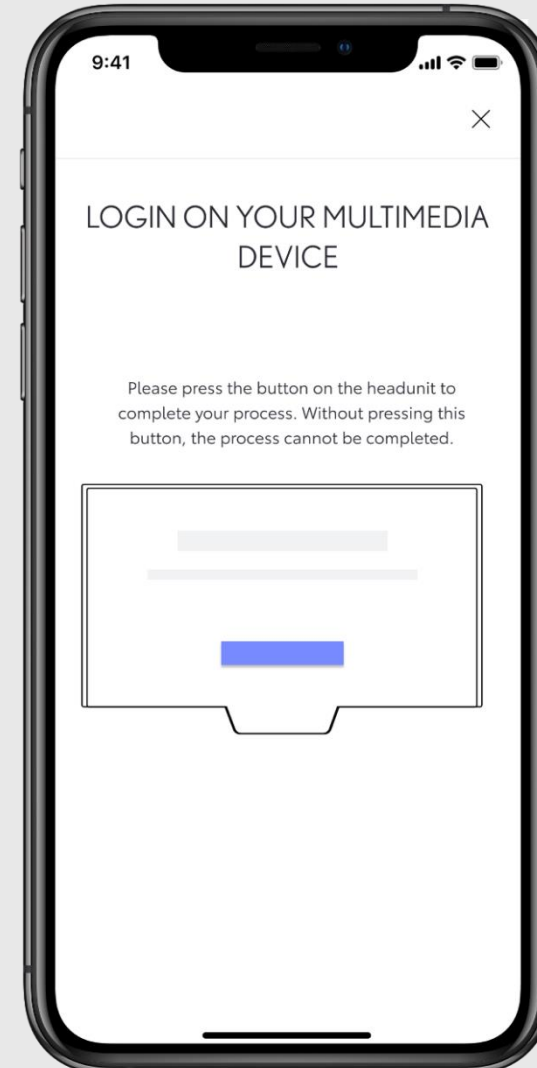
## STEP 2

Tap on "Login on multimedia device".
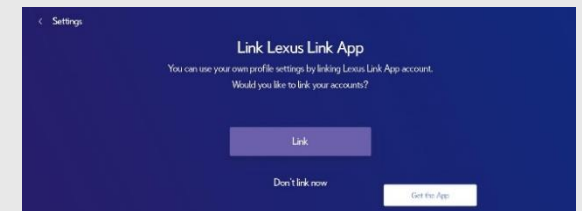
# 4. PAIR THE APP WITH THE MULTIMEDIA DISPLAY OF THE CAR

## STEP 3

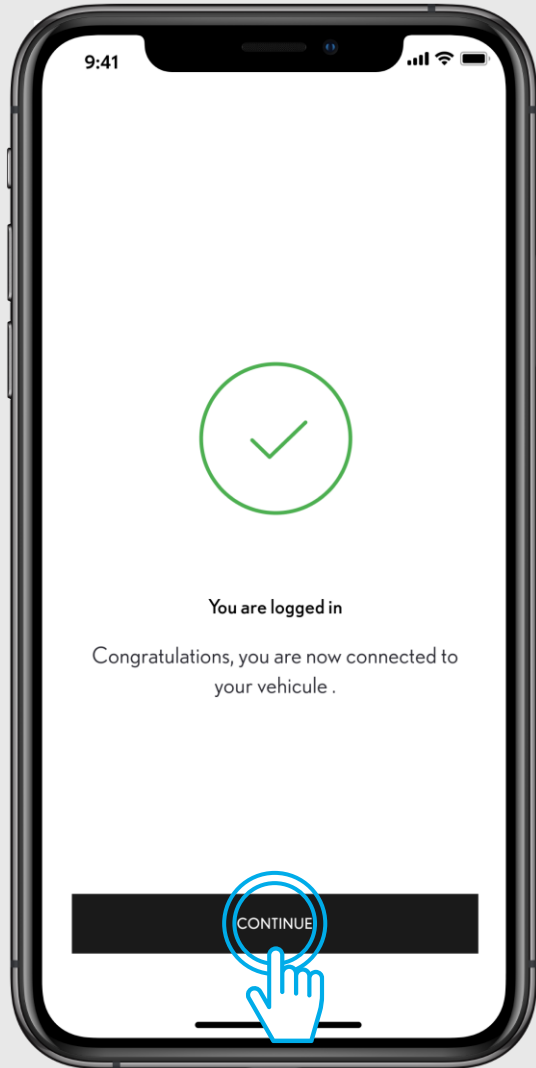Scan the QR code from your car to login and pair the multimedia device and the app.

## STEP 4

Once you scan the QR code, go to the multimedia display in your car to tap on the screen to complete the login.
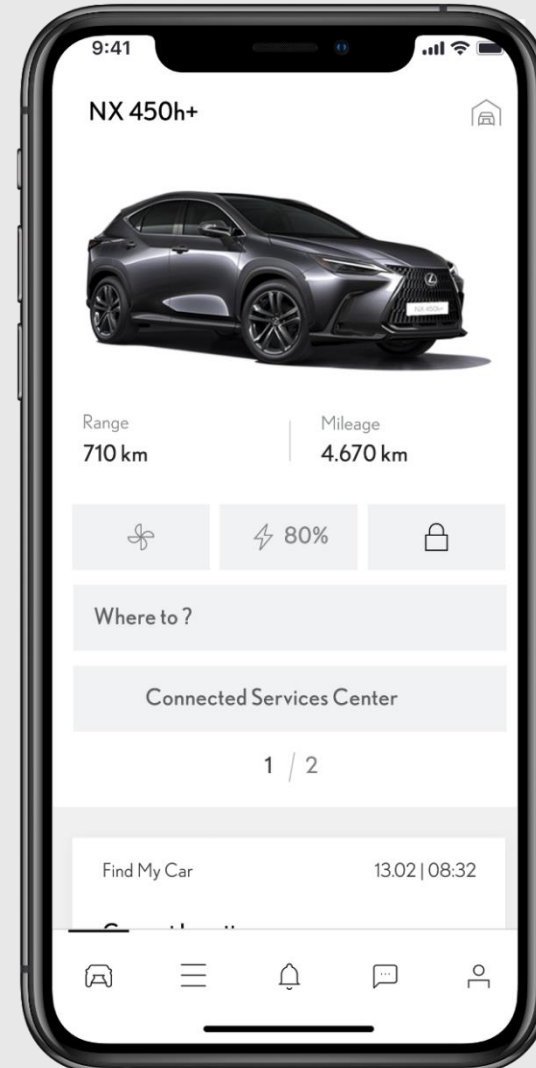
# 4. PAIR THE APP WITH THE MULTIMEDIA DISPLAY OF THE CAR

### STEP 5

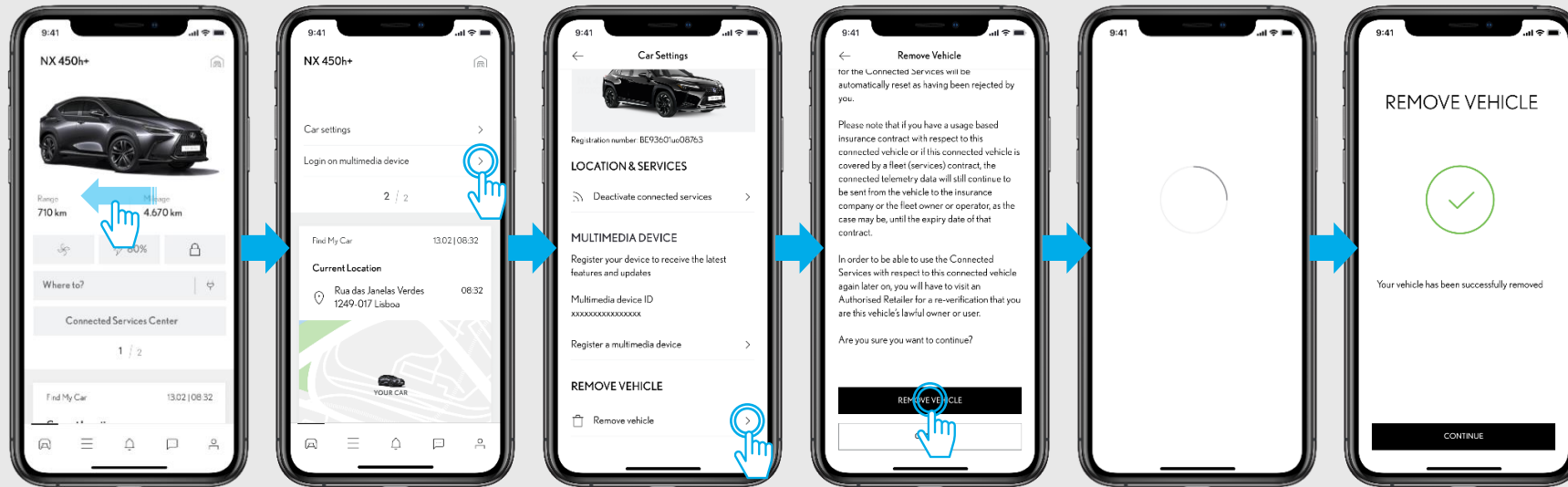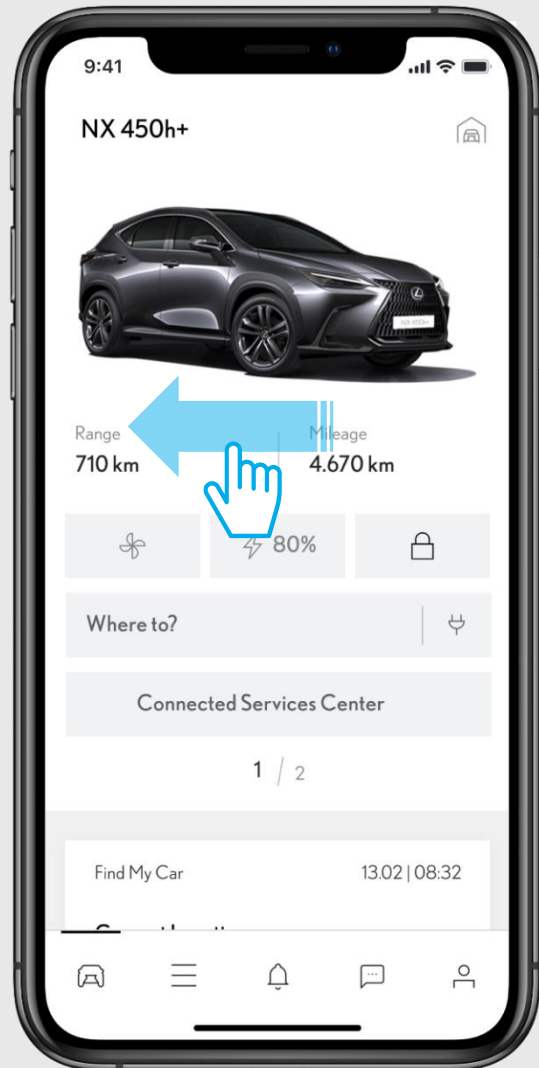You are logged in. Tap "Continue" to go back to car section.

# 5.

## REMOVE THE CAR FROM THE APP
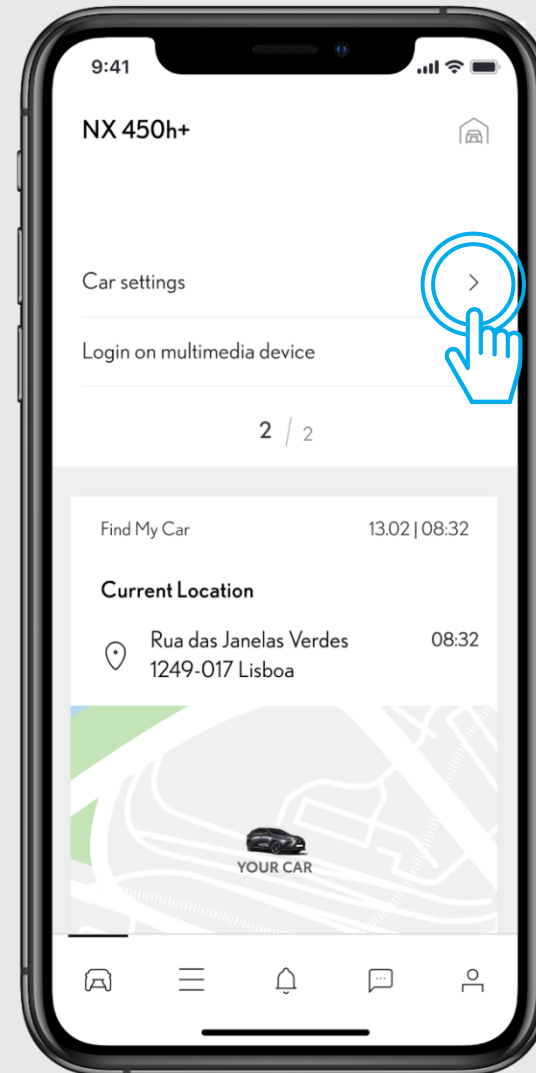
# 5. REMOVE THE CAR FROM THE APP

# 5. REMOVE THE CAR FROM THE APP
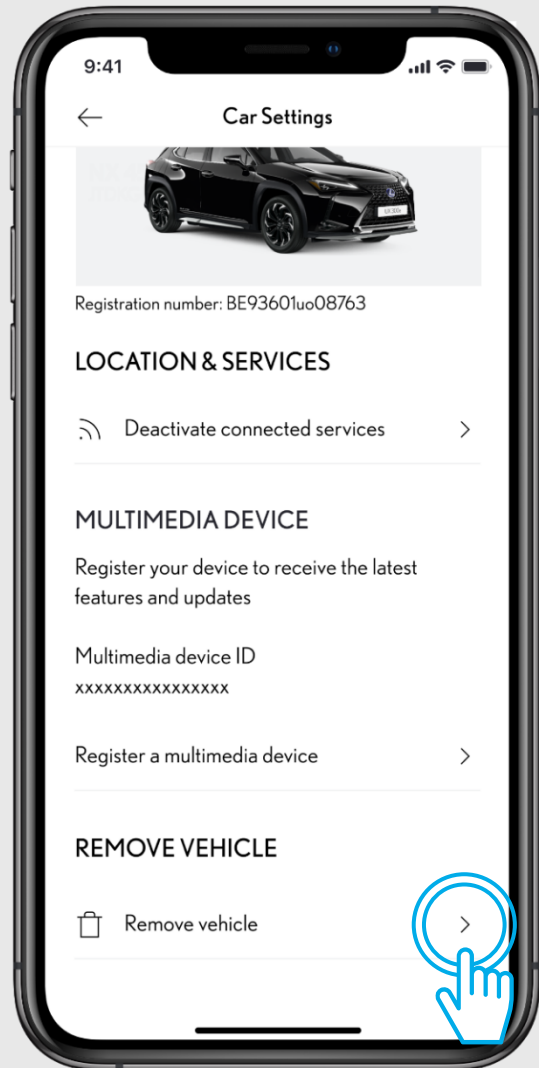


### STEP 1

On car section swipe the screen to find Settings entry.

### STEP 2

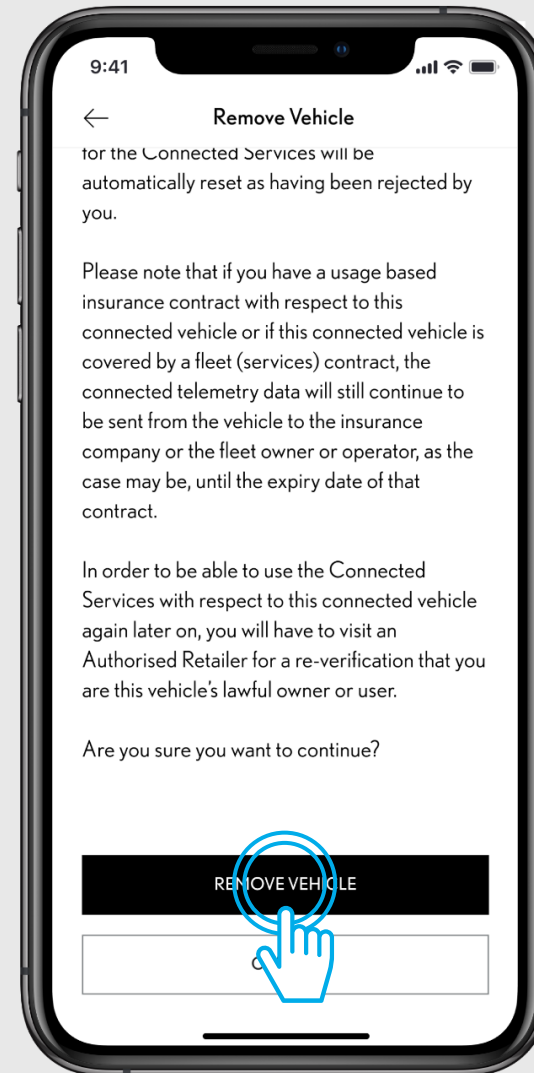Tap on "Car settings".

# 5. REMOVE THE CAR FROM THE APP

**STEP 3**

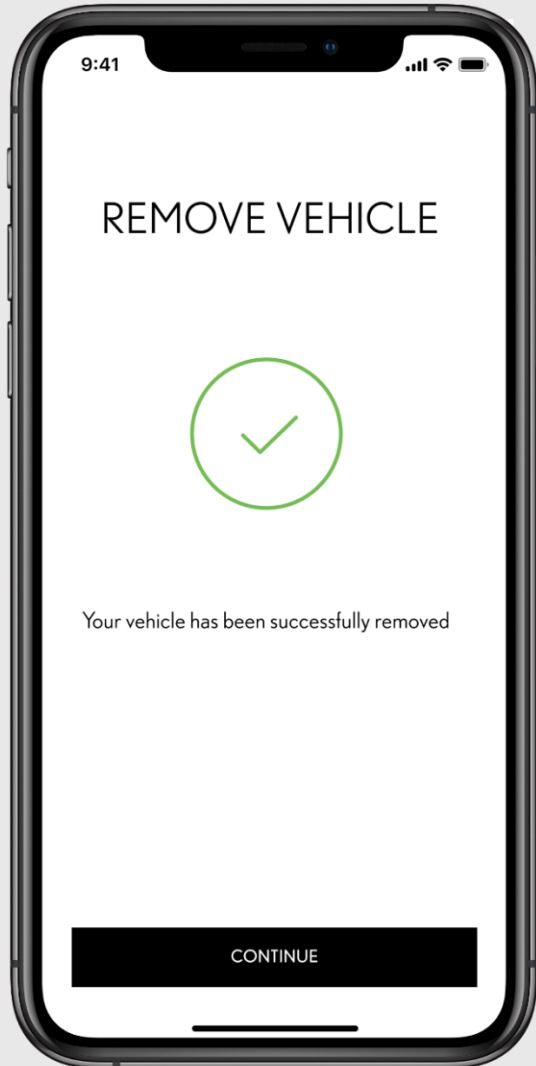Scroll down to "Remove vehicle".

Tap on "Remove vehicle".

**STEP 4**

Scroll down to "Remove vehicle".

Tap on "Remove vehicle".

# 5. REMOVE THE CAR FROM THE APP

### REMOVE VEHICLE

Your vehicle has been successfully removed

CONTINUE

### STEP 5

The system asks you to confirm removal of your car and data.

Tap again on "Remove vehicle".

Your car is removed and your subscriptions to services are terminated.
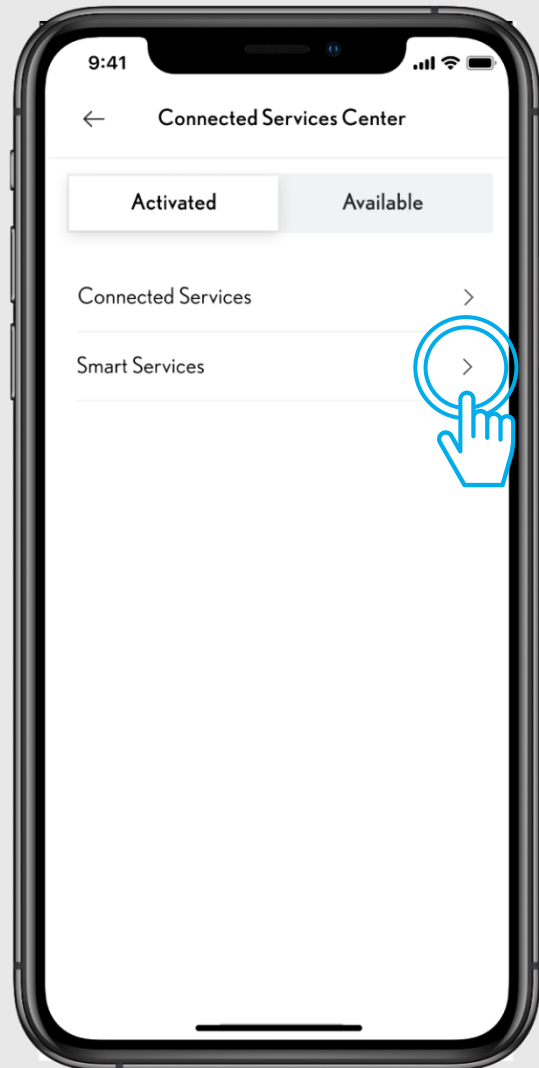
# 6.

## REMOVE THE SMART SERVICES FROM CONNECTED SERVICES CENTER

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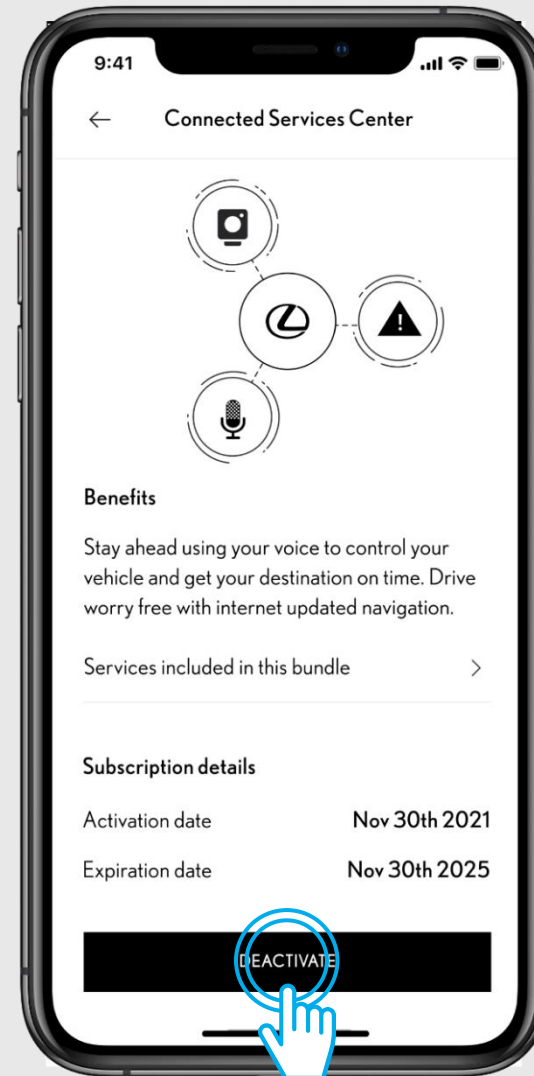# 6. REMOVE THE SMART SERVICES FROM CONNECTED SERVICES CENTER
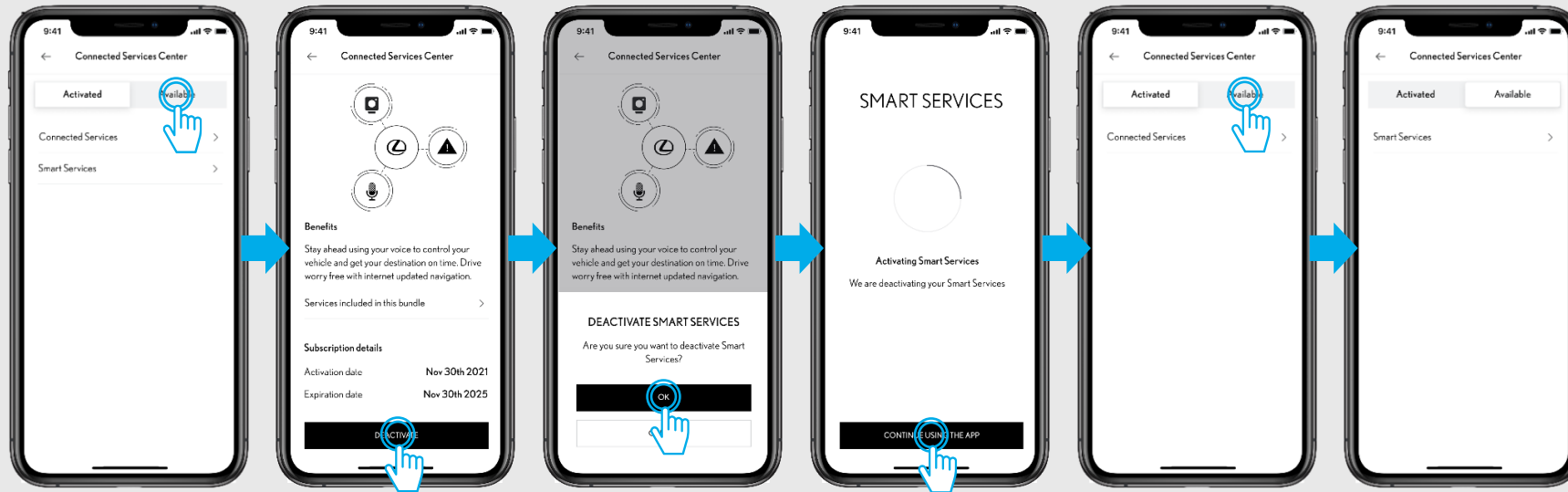
# 6. REMOVE THE SMART SERVICES FROM CONNECTED SERVICES CENTER



## STEP 1

In the "Connected Services Center" under the "Activated" tab you will find the activated services such as "Smart Services". To disable any of them tap on the service.

## STEP 2

To disable it tap on the "Deactivate" button.

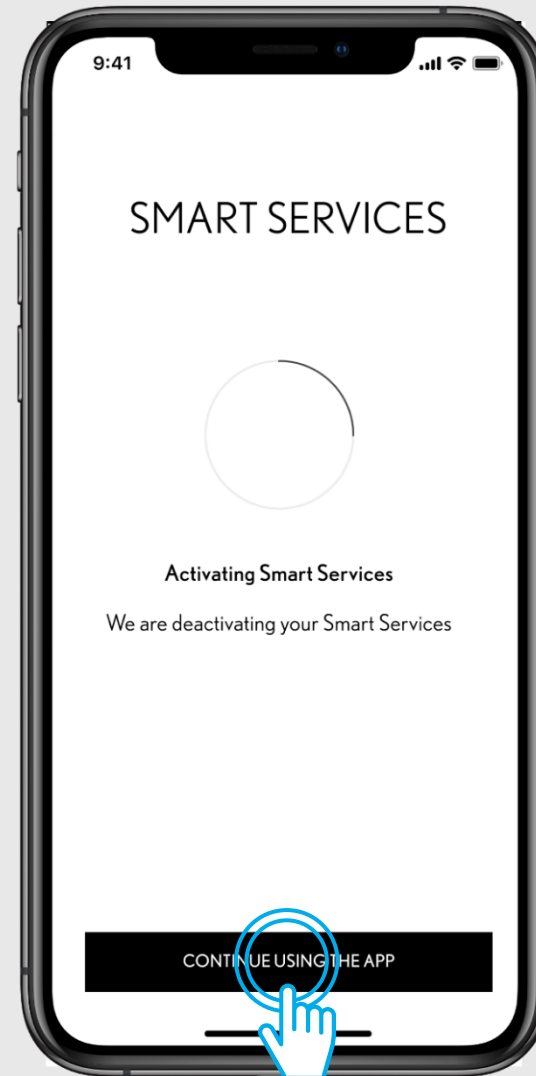# 6. REMOVE THE SMART SERVICES FROM CONNECTED SERVICES CENTER

## STEP 3

A screen appears asking you to confirm.

Tap "OK".

The service will no longer be appearing in "Activated" tab but in "Available".
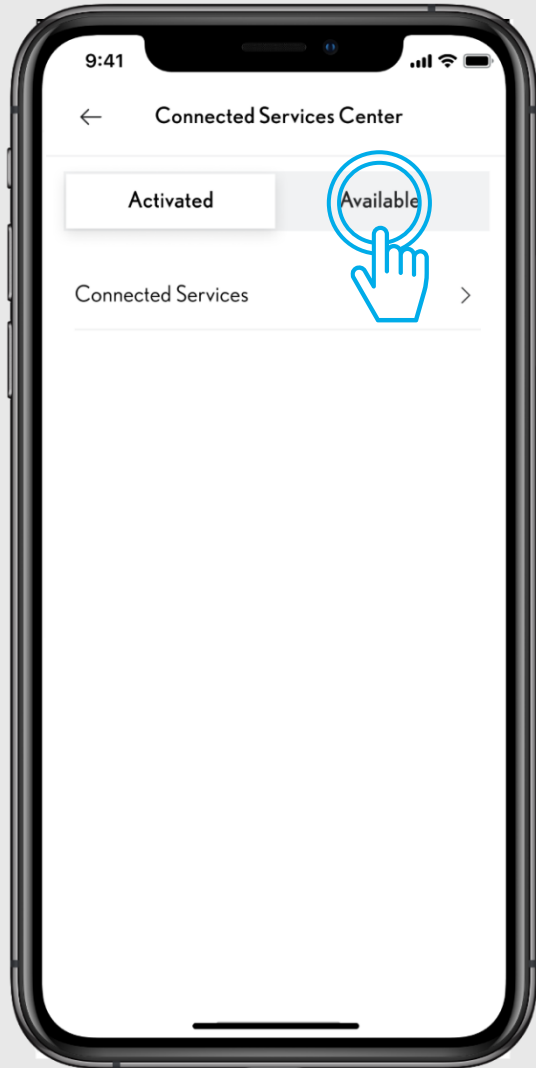
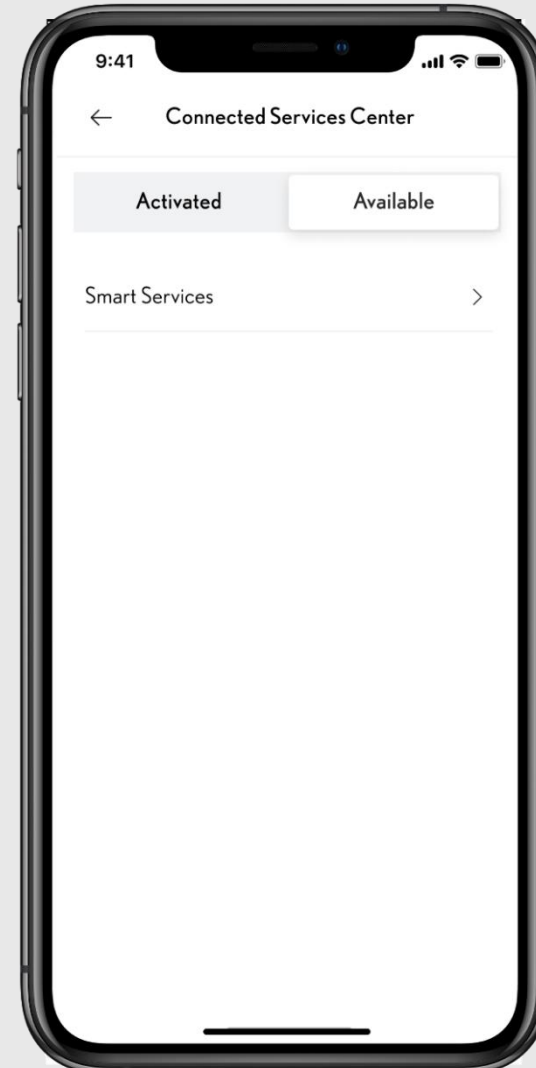You can always re-activate via the "Available" tab.

## STEP 4

Tap on "Continue using the app".

# 6. REMOVE THE SMART SERVICES FROM CONNECTED SERVICES CENTER

### STEP 5

The service will no longer be appearing in the "Activated" tab but in "Available".

### STEP 6

You can always re-activate via the "Available" tab.

**More about the NX:**
**lexus.eu/NX**
**youtube.com/LexusEurope**
**twitter.com/Lexus_EU**