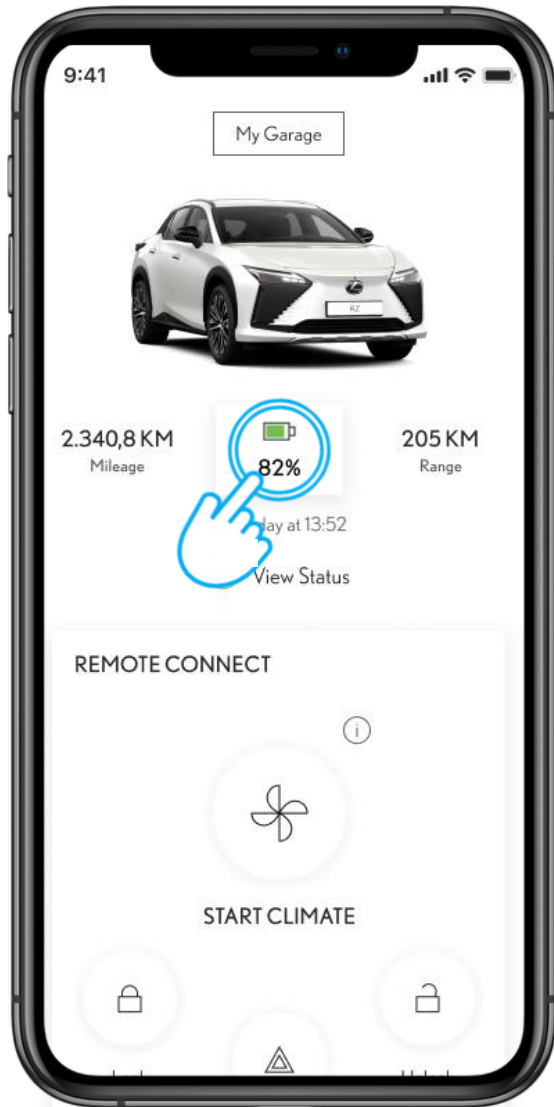




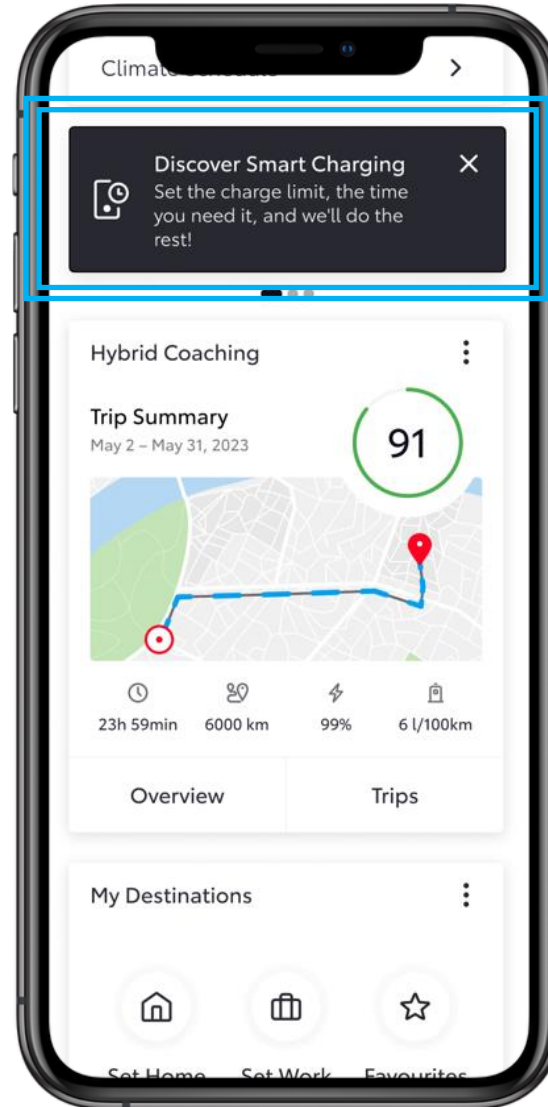
# Smart Charging: Onboarding and activation



# INTRODUCTION



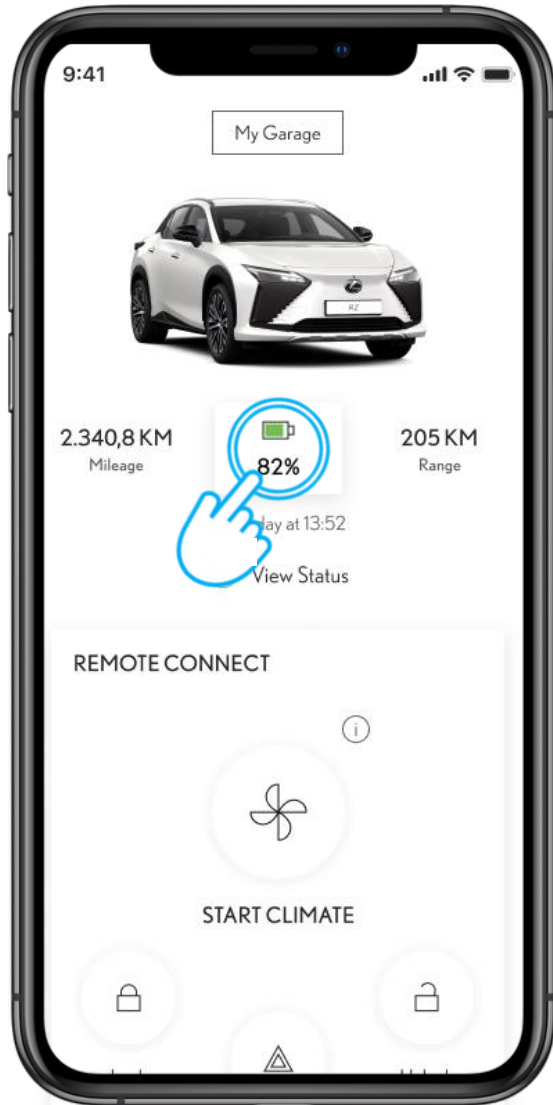
The entry point for new users is either from the battery status...



or from the promotional banner for new users.

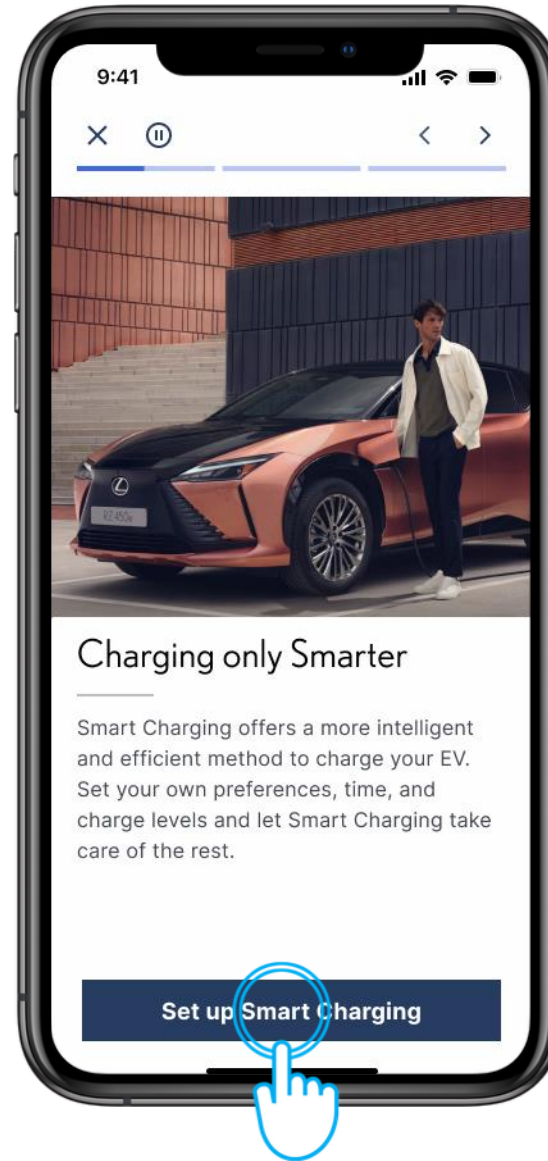
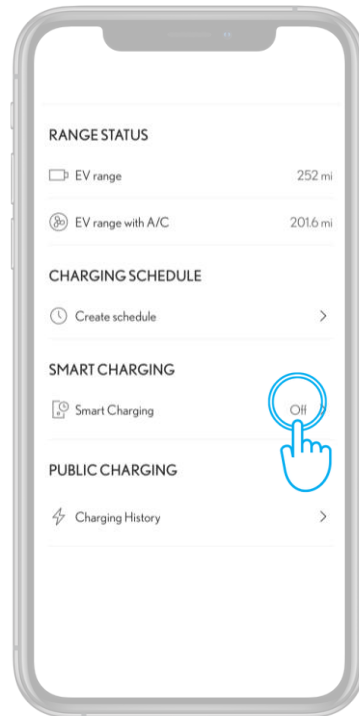


# SETTING UP SMART CHARGING



## STEP 1

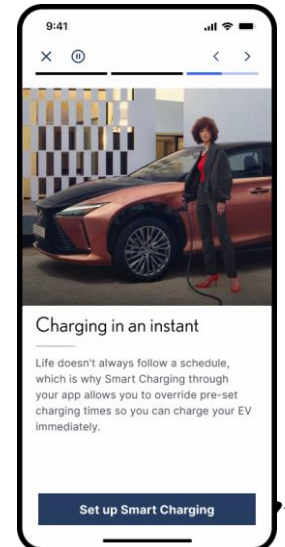
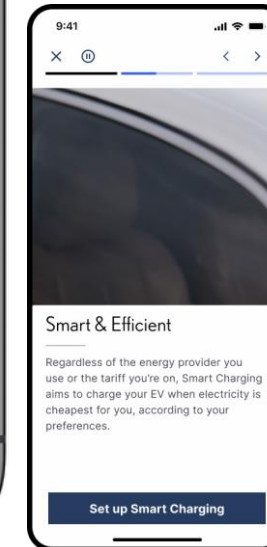
Tap on battery status and locate the "Smart Charging" option.



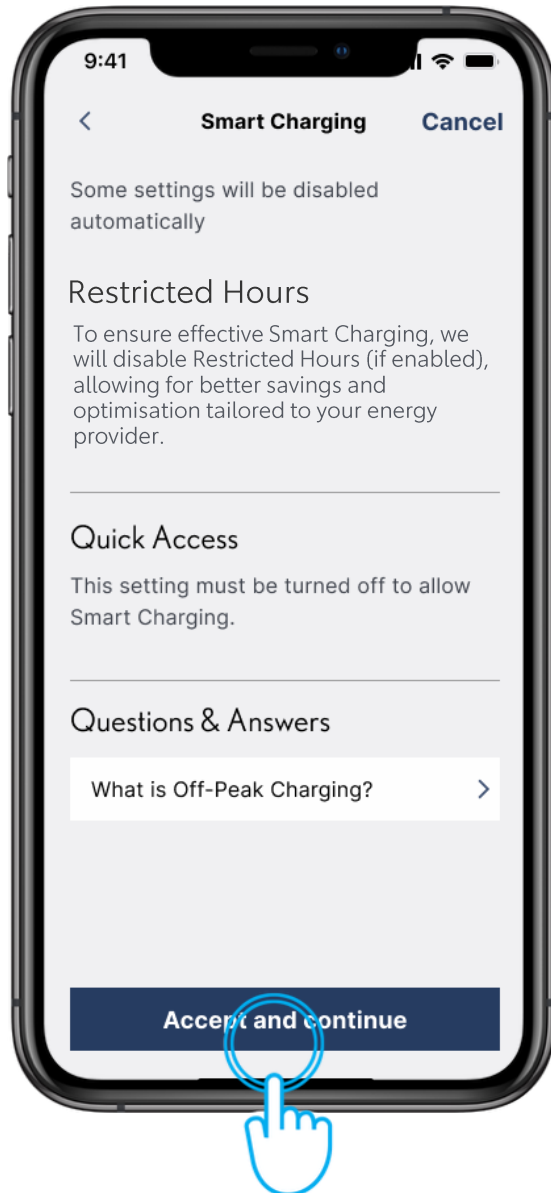
## STEP 2

Tap "Set up Smart Charging" to continue.

Please follow the on-screen information pages that describe Smart Charge further.



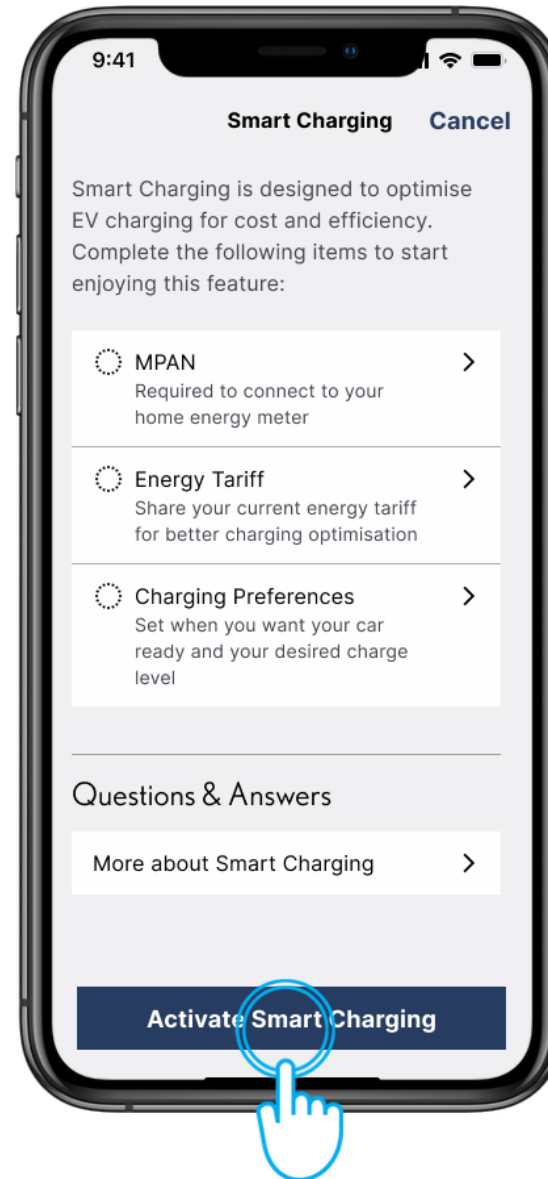
# SETTING UP SMART CHARGING



## STEP 3

Review the information that explains that some settings will be disabled automatically.

Tap "Accept and Continue".



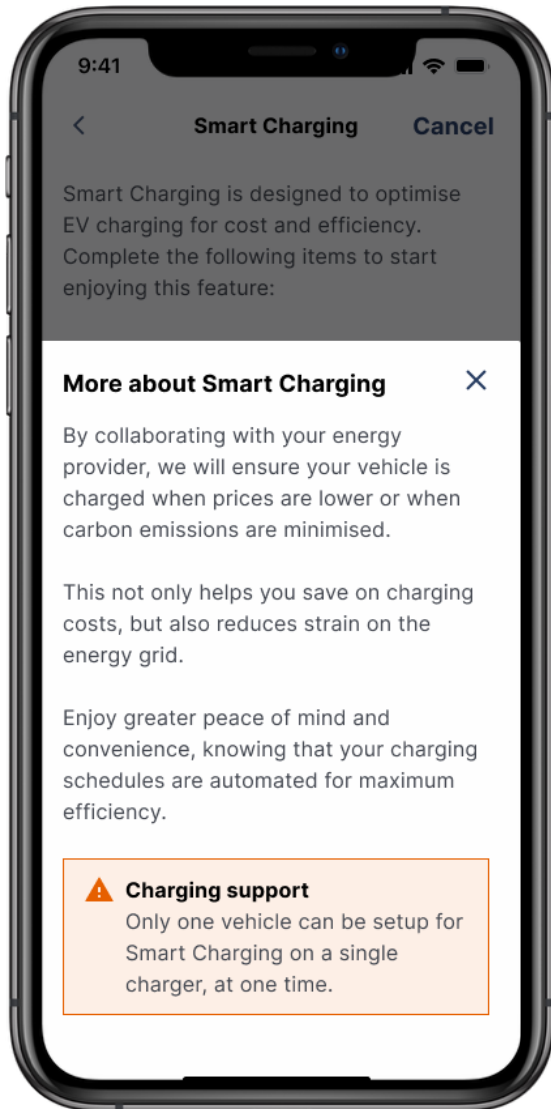
## STEP 4

You will be taken to the smart charging settings page.

Tap "Learn more" to read more information about smart charging.

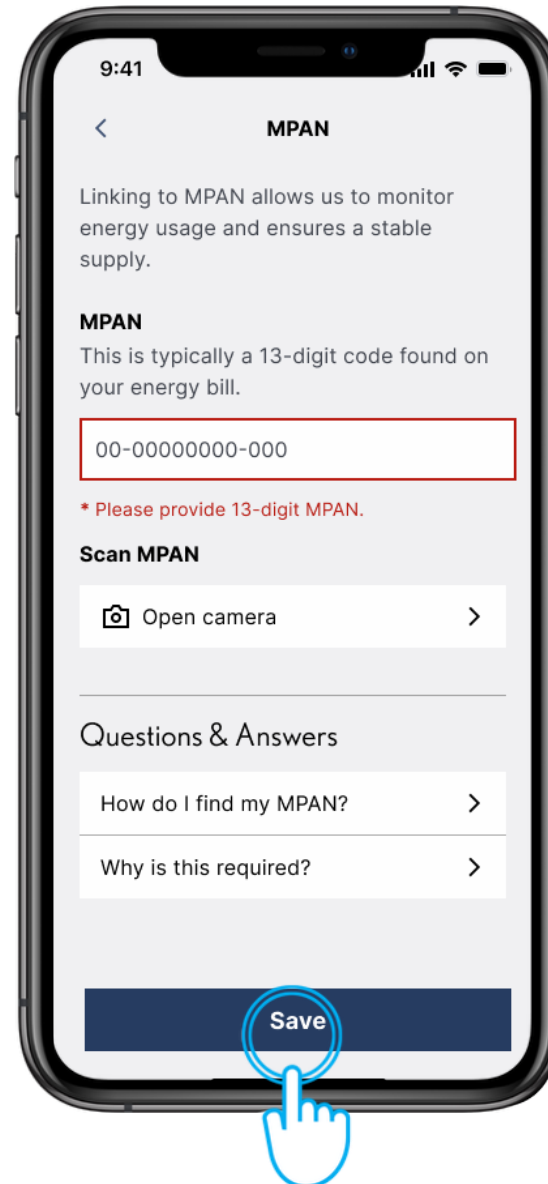


# SETTING UP SMART CHARGING



## STEP 5

Please read the description.



## STEP 6

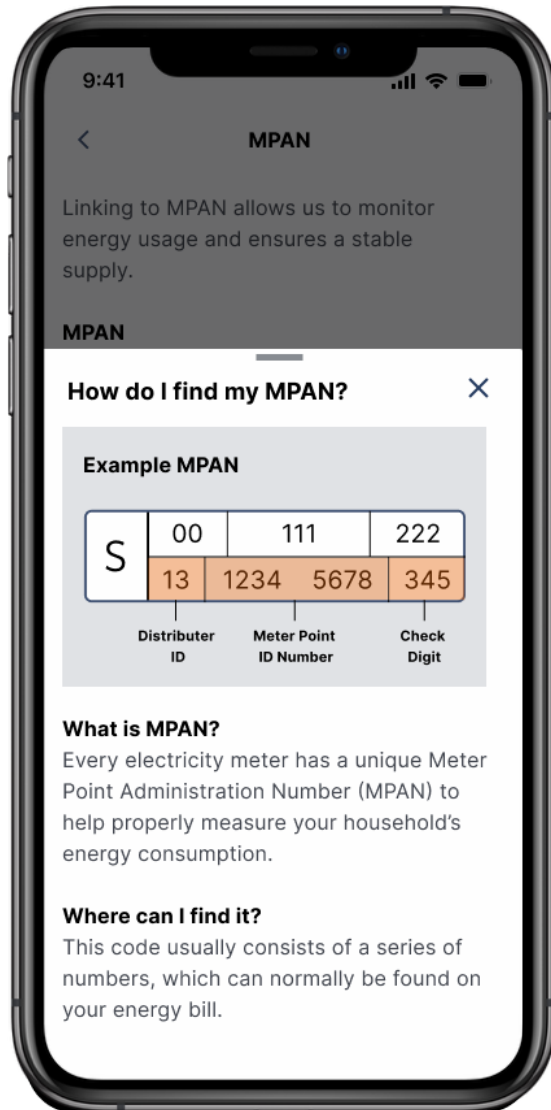
Input your MPAN  
(Meter Point Administration Number),

Or use the 'Open camera' option to scan the code easily.

For more information on how to find your MPAN, tap on "How do I find my MPAN?"



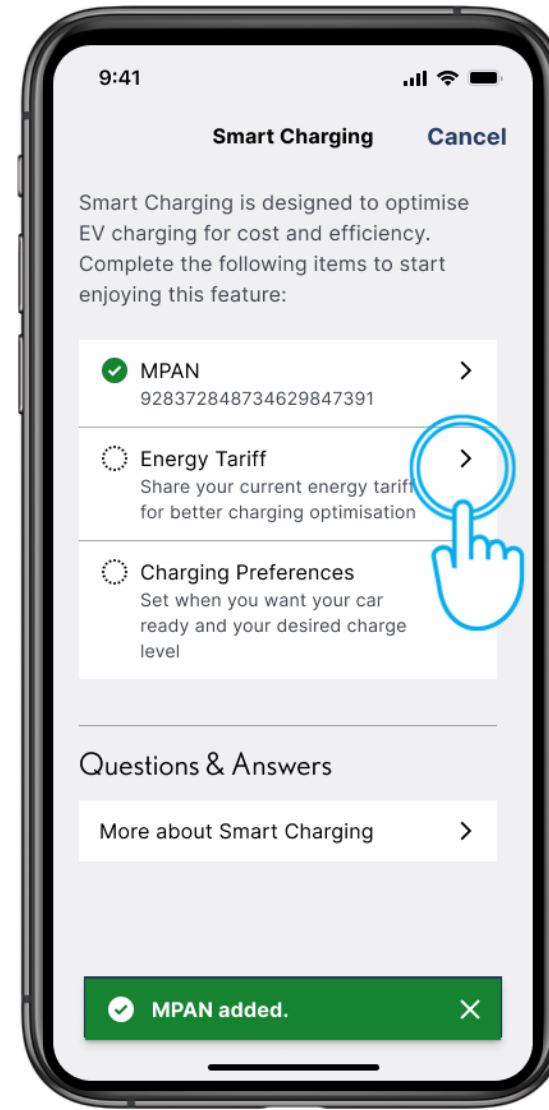
# SETTING UP SMART CHARGING



## STEP 7

The screen will show information on how to find your MPAN.

If you cannot find your MPAN, it is a 13 digit number, usually found on your electricity bill in a grid format, starting with a letter S.



## STEP 8

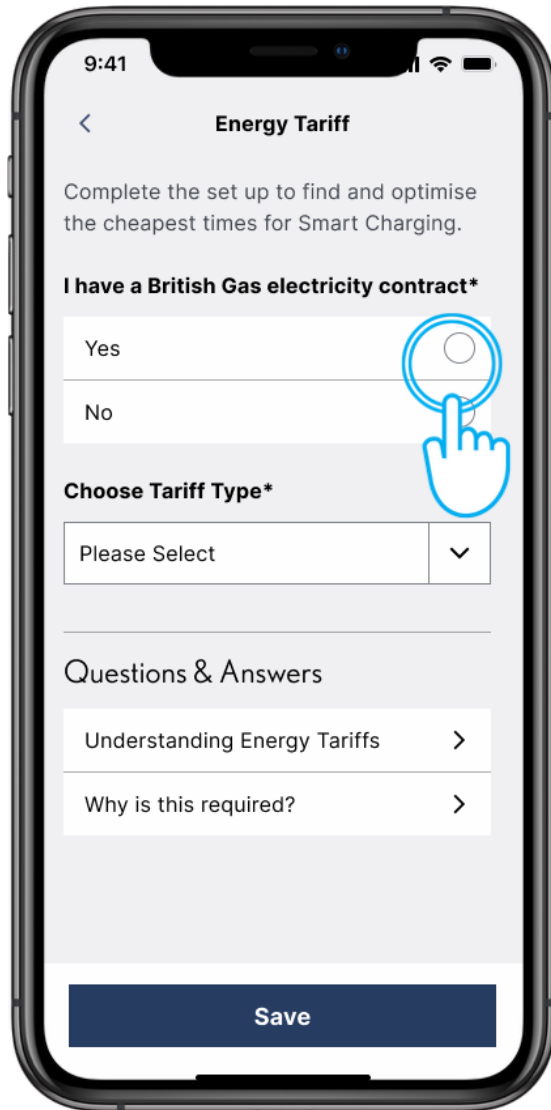
Input your energy tariff rates and times, if using an off-peak tariff.

This ensures we can accurately calculate the optimum times for your vehicle to charge in the most cost efficient way.

Start by clicking "Energy Tariff".



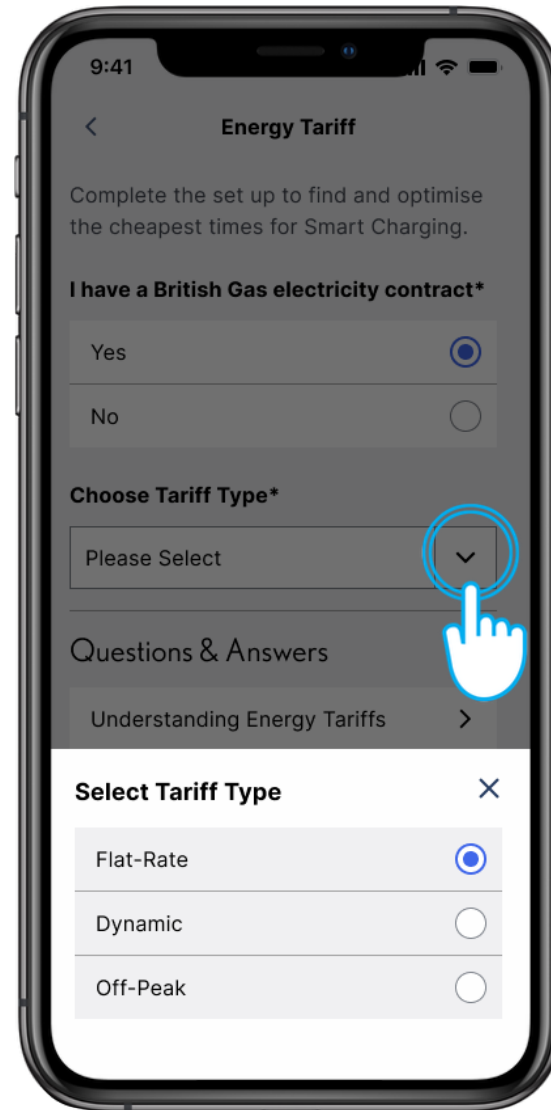
# SETTING UP SMART CHARGING



## STEP 9

Confirm if you have a British Gas contract.

If you do not have a British Gas contract, you can still use the Smart Charging feature to optimize your charging schedules.



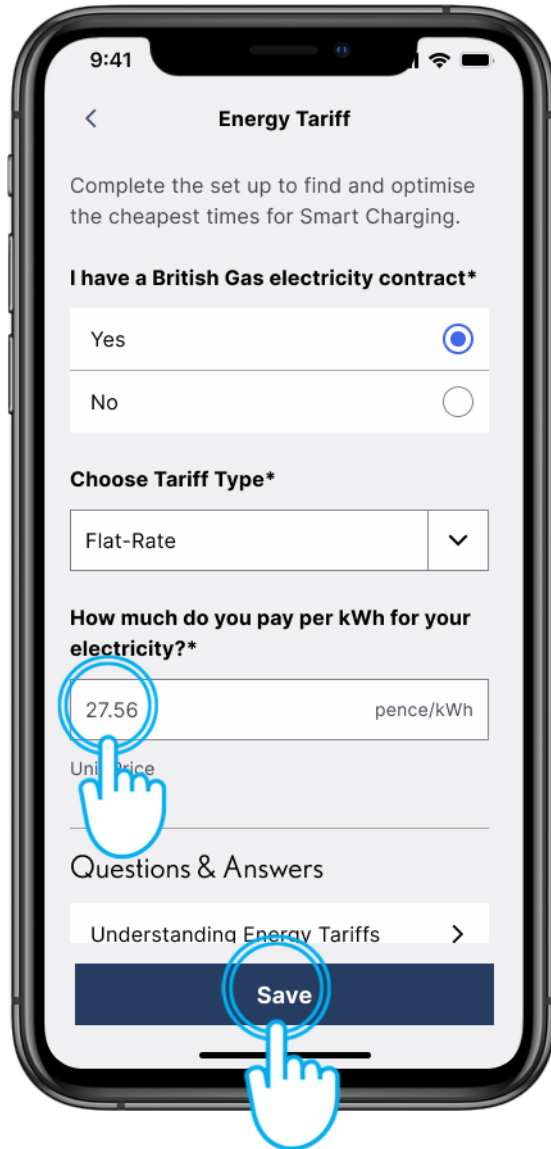
## STEP 10

Next please choose your home energy tariff type:

Flat-rate, Off-Peak or Dynamic.



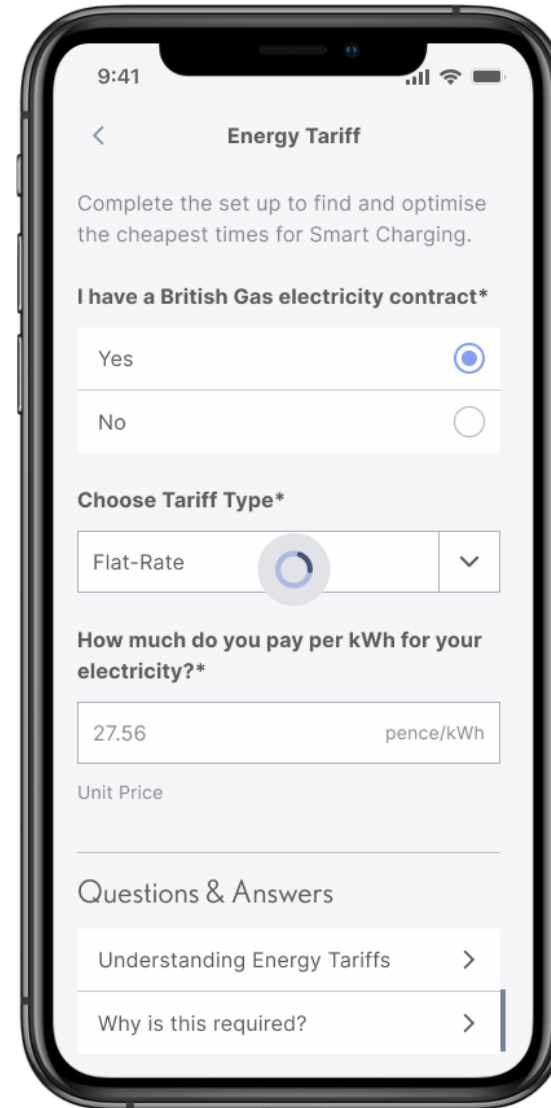
# SETTING UP SMART CHARGING



## STEP 11

Input your electricity price and tap "Save".

If you are unsure, please review your home energy contract to obtain this information.

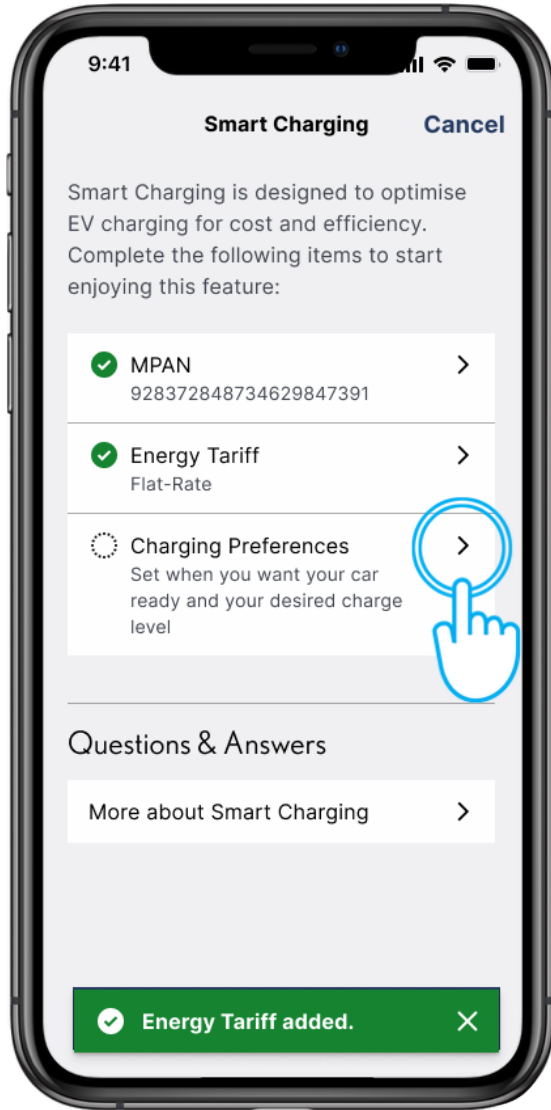


## STEP 12

The information will be saved and you will return to the smart charging settings page.

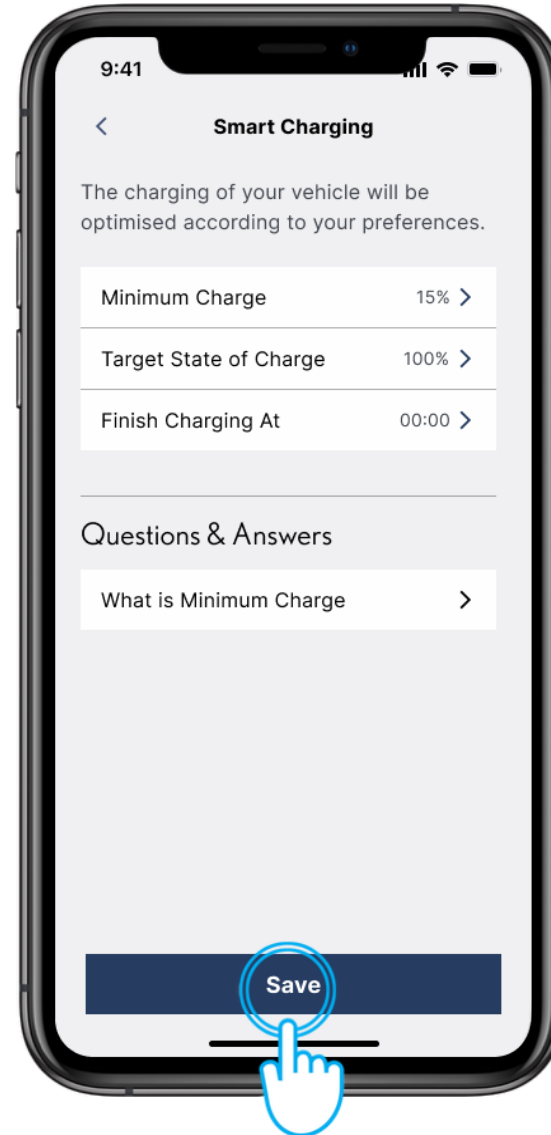


# SETTING UP SMART CHARGING



## STEP 13

Set your charging preferences.



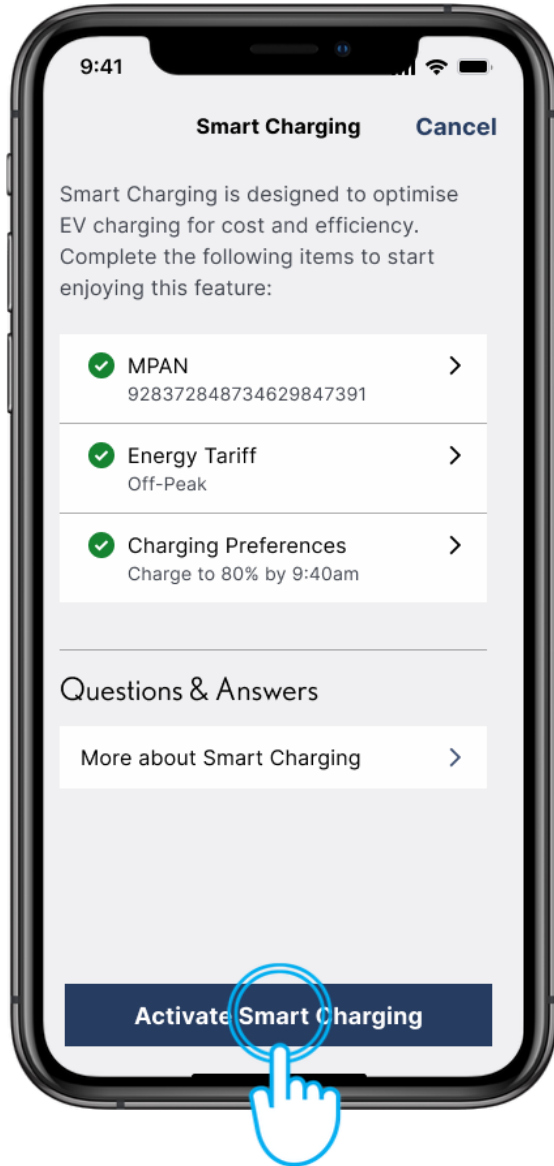
## STEP 14

Set the sliders to your preferred minimum charge and target state of charge.

Tap "Save".



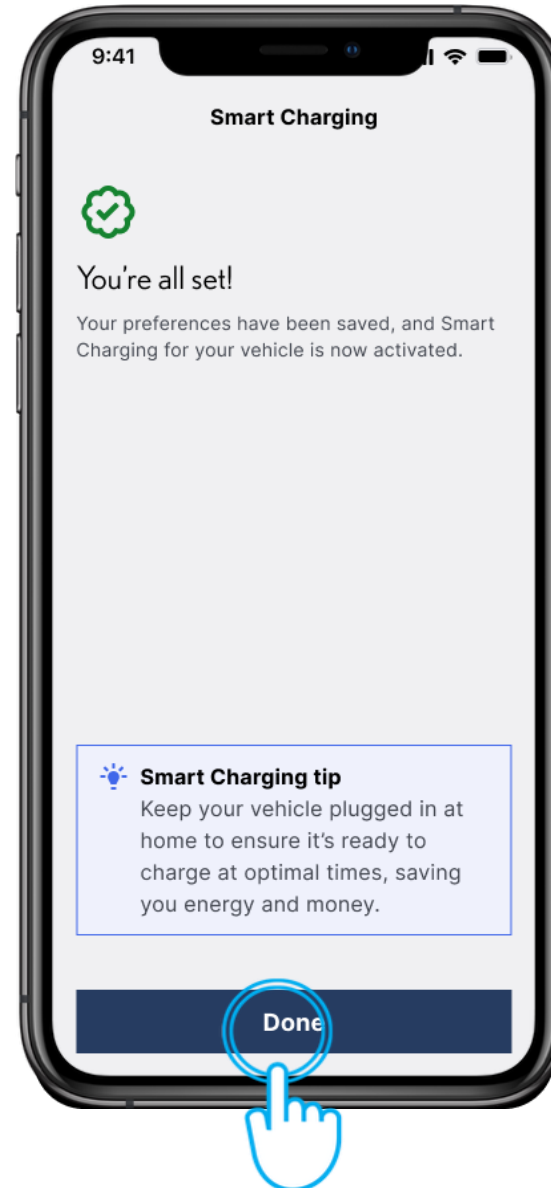
# SETTING UP SMART CHARGING



## STEP 15

Now all your information has been input, you can activate smart charging.

Tap "Activate Smart Charging".



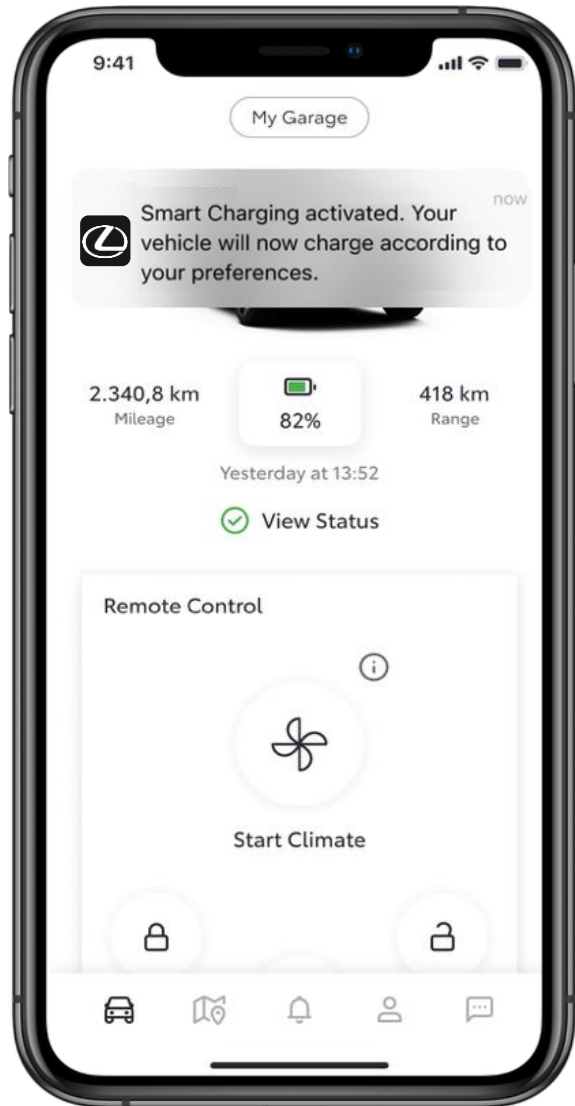
## STEP 16

You will see a confirmation screen.

Tap "Done"



# SETTING UP SMART CHARGING



## STEP 17

Once your information has been validated, you will receive a push notification confirming that smart charging has been activated.

